

CLOUDIKE INSTRUCTION MANUAL





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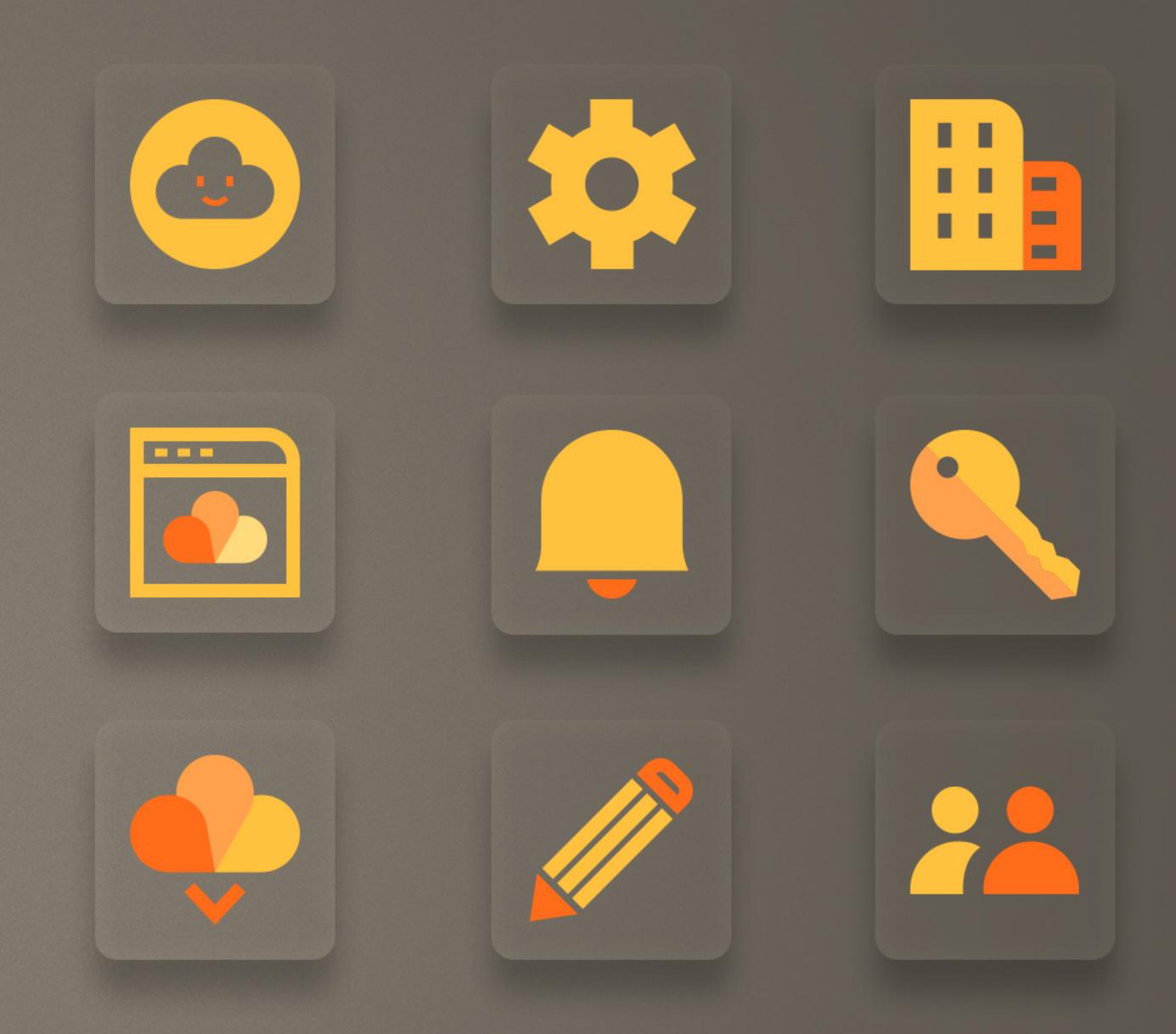
Sharing Links via the PC Client



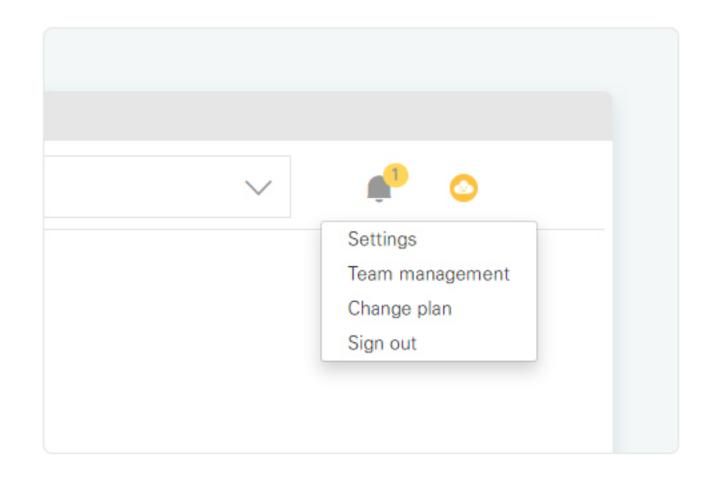
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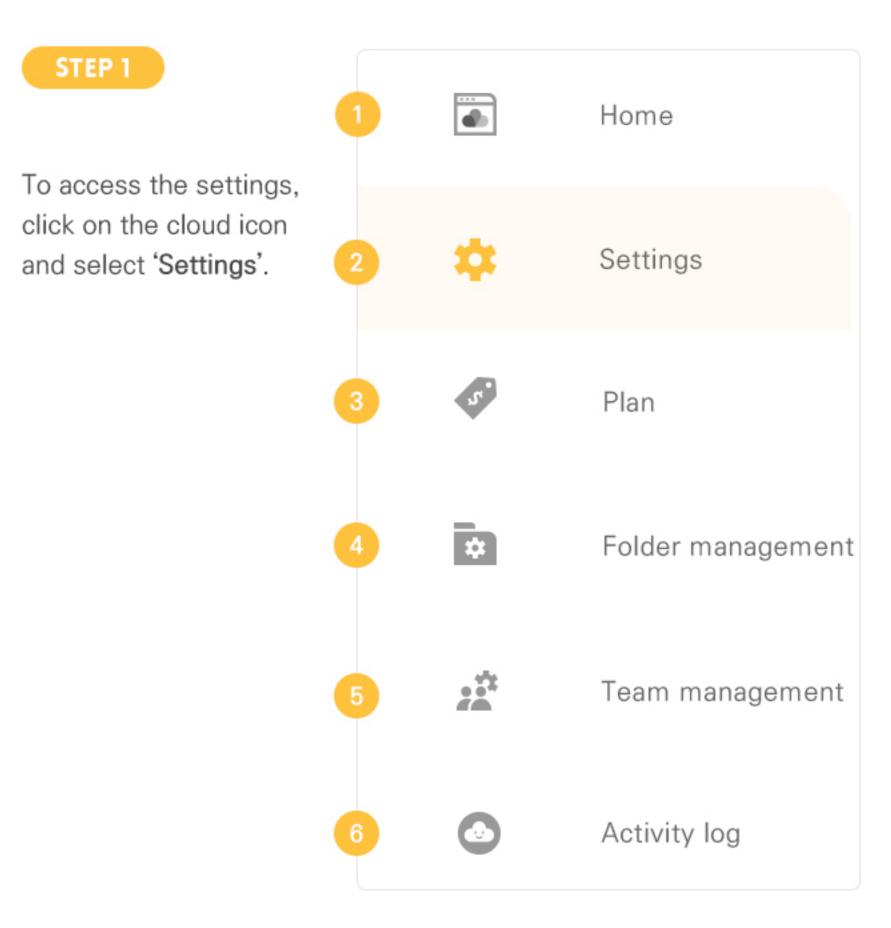
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Administrator Settings

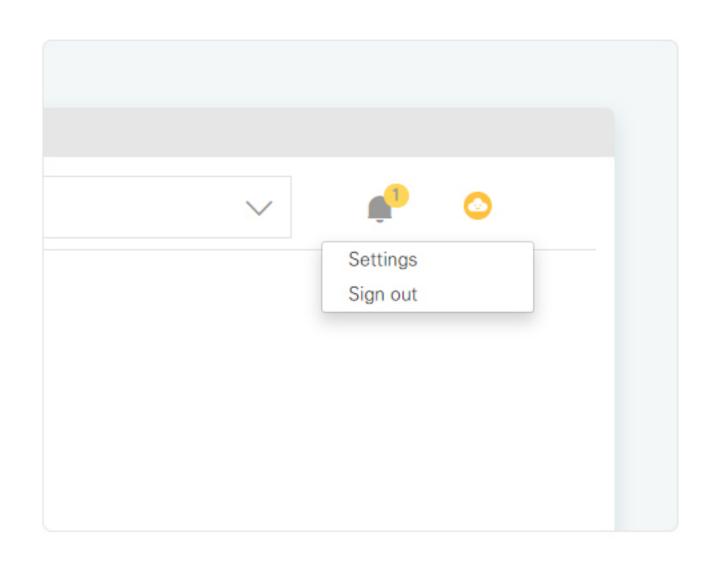






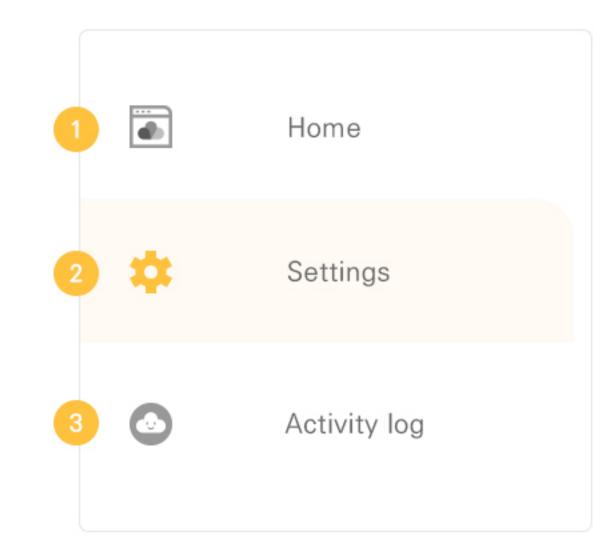
- 1 Home Access the mainpage.
- Settings Change personal and company settings.
- 3 Plan Change your plan, payment method, card or check your payment history.
- 4 Folder management Manage shared folder permissions and user access.
- 5 Team management Manage users and groups.
- 6 Activity log View all user activity logs within the company cloud.

User Settings



STEP 1

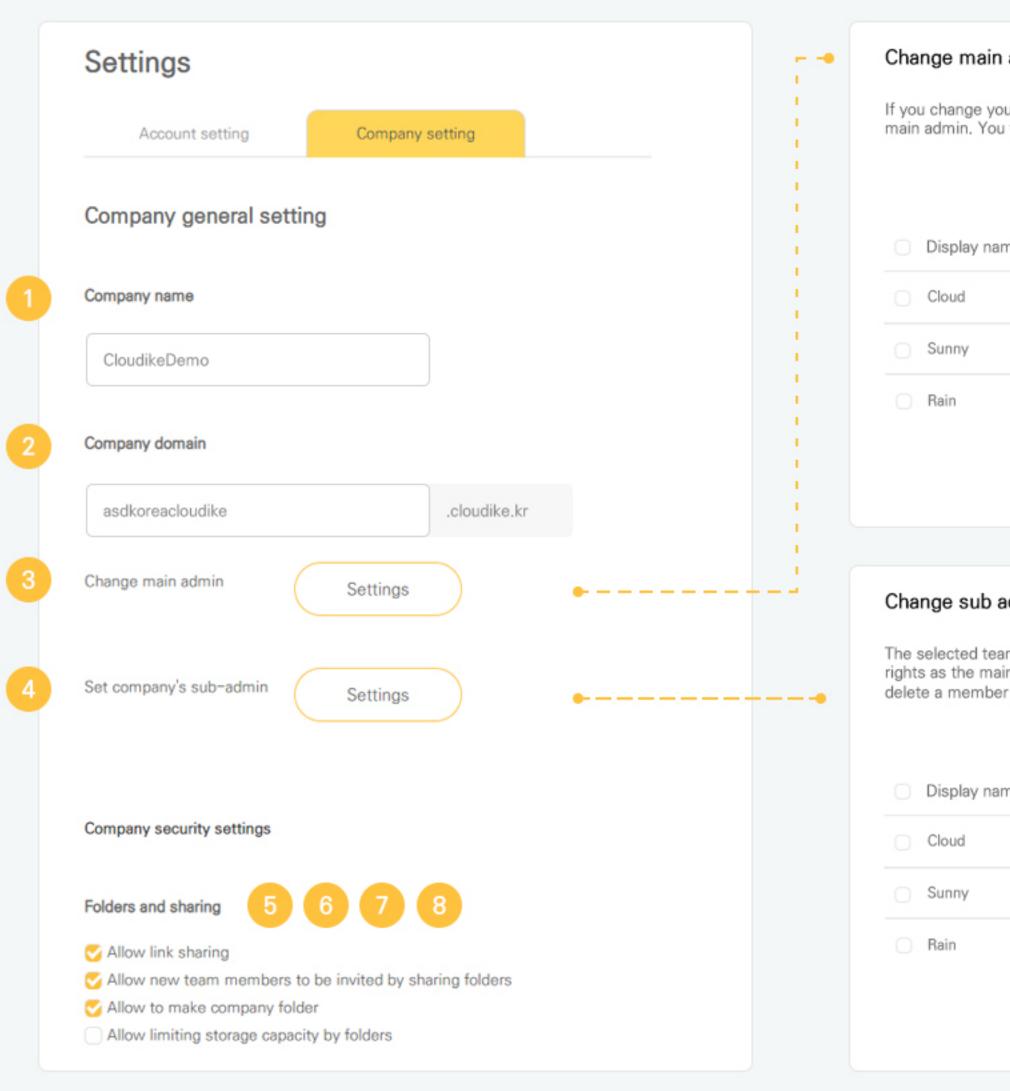
To access user settings, select the cloud icon on the top right and click 'settings'.

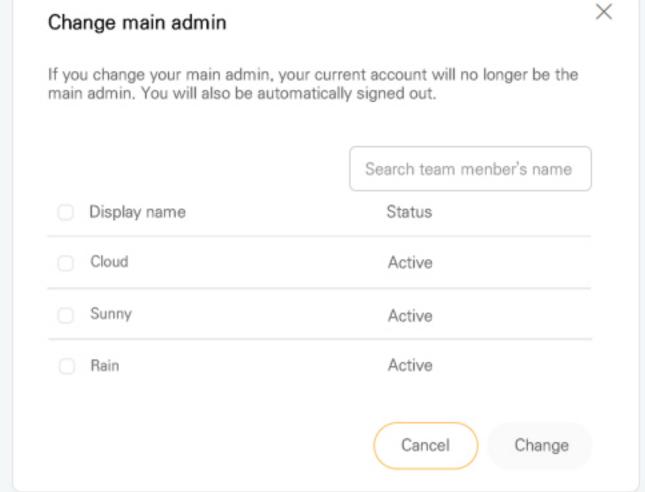


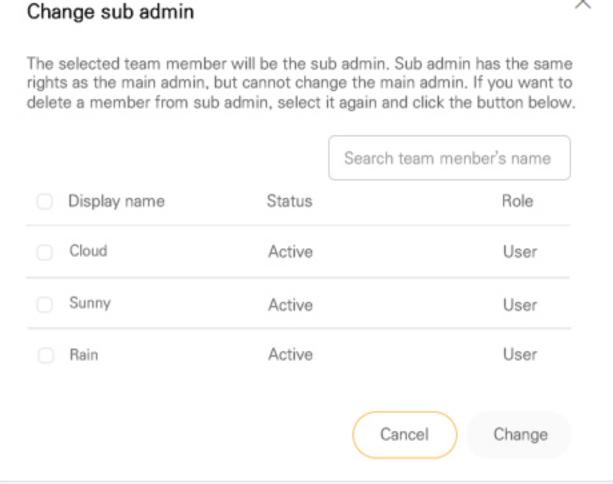
Menu

- 1 Home Access the mainpage.
- Settings Change your personal settings.
- 3 Activity log View your activity log.

Company Administrator Settings







Company Setting

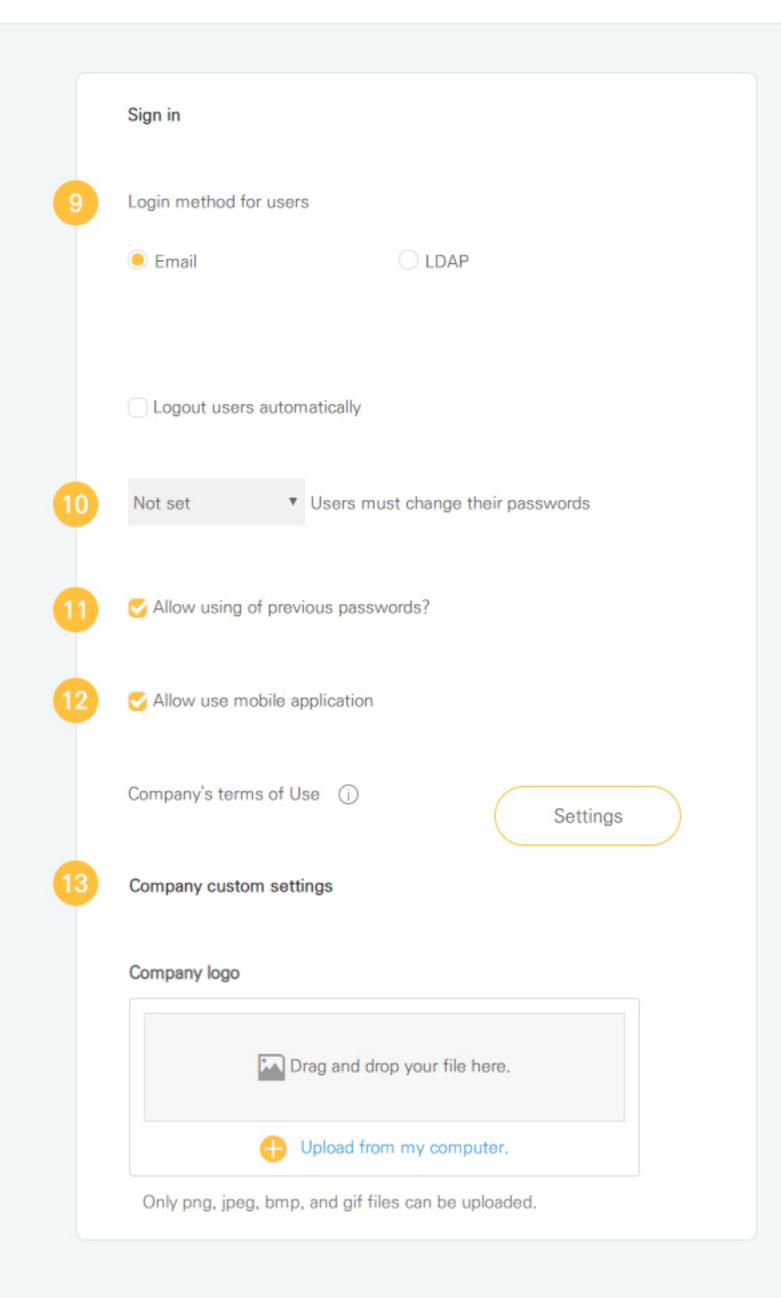
- 1 Company Name
 Change or set the company name.
- Company Domain
 Change or set the company domain.
- Change main admin
 Grant an existing user main administrator status.
 (Only available to the current main admin)
- 4 Set company's sub-admin Grant an existing user secondary admin status.

(All rights are identical to the main admin, except the ability to grant admin status to other users)

- 5 Allow link sharin
 Allow or restrict the use of links.
- 6 Allow new team members to be invited by sharing folders
 When a folder is shared, an invitation link will
 also be sent to the recipient
- 7 Allow company folder creation

 If enabled, all users can create company-wide folders. If disabled, only administrators can create company folder
- 8 Allow limiting storage capacity by folders
 Set and manage the storage capacity of folders.

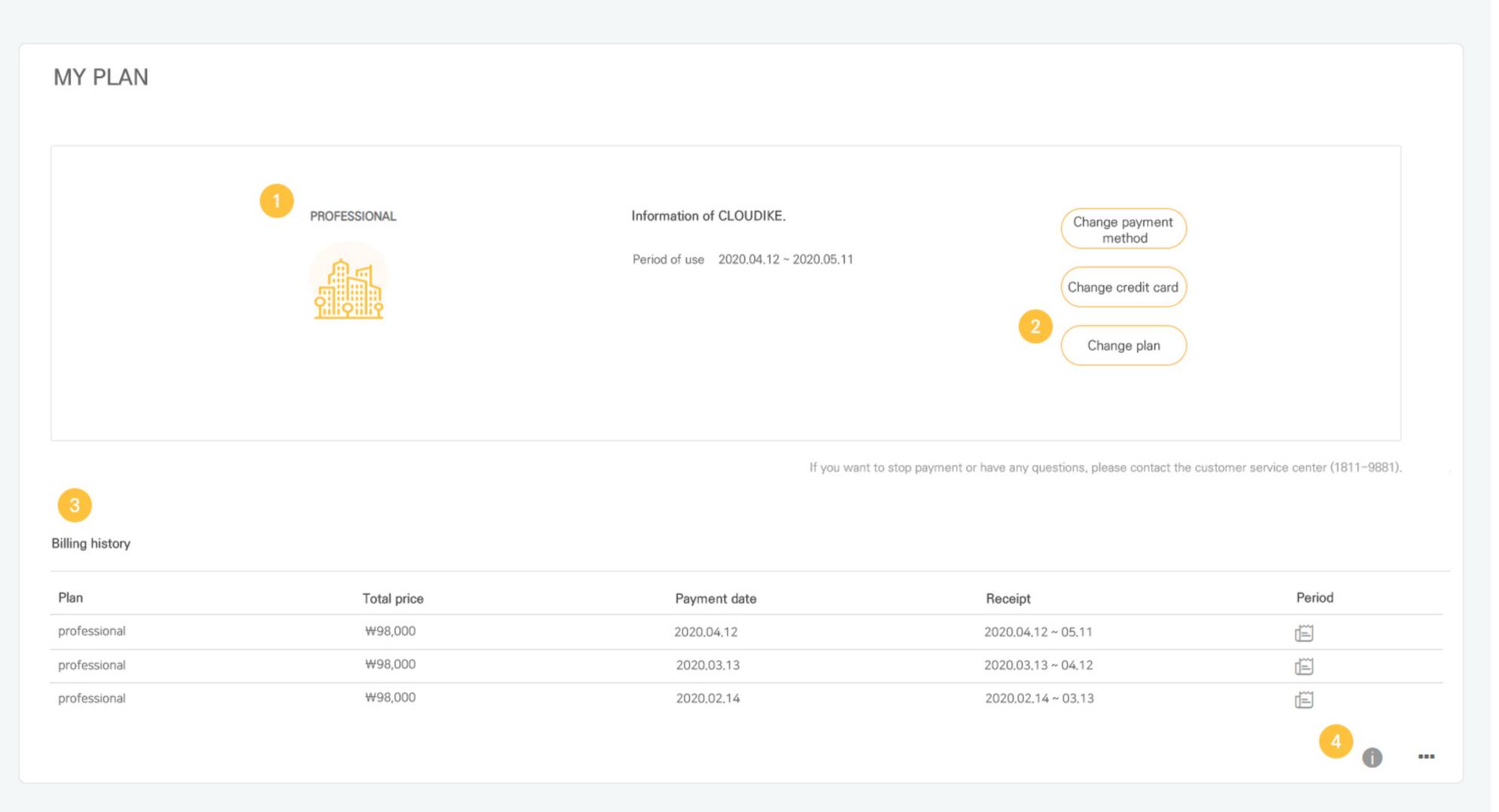
Company Administrator Setting



Company Settings

9 Login method for users	By default, authenticated email accounts are used to log in. An in-house LDAP system can be used in conjunction with the email
10 Prompt password reset	If enabled, users will be prompted every 3, 6 or 12 months to reset
Allow mobile application	their password. If disabled, users will not be able to log in from mobile devices.
Company's Terms of Use	When configured, a customizable pop-up message will appear after a user logs in.
Company's Custom Setting	Change the company logo as it appears on the top-left of the client. Only jpeg, png, bmp and gif files can be uploaded.

Manage Subscription Plan



Plan Setting

1 Current Plan

Displays the currently subscribed plan.

(2) Change plan

Click here to change your plan. The changes will be applied on the next payment date.

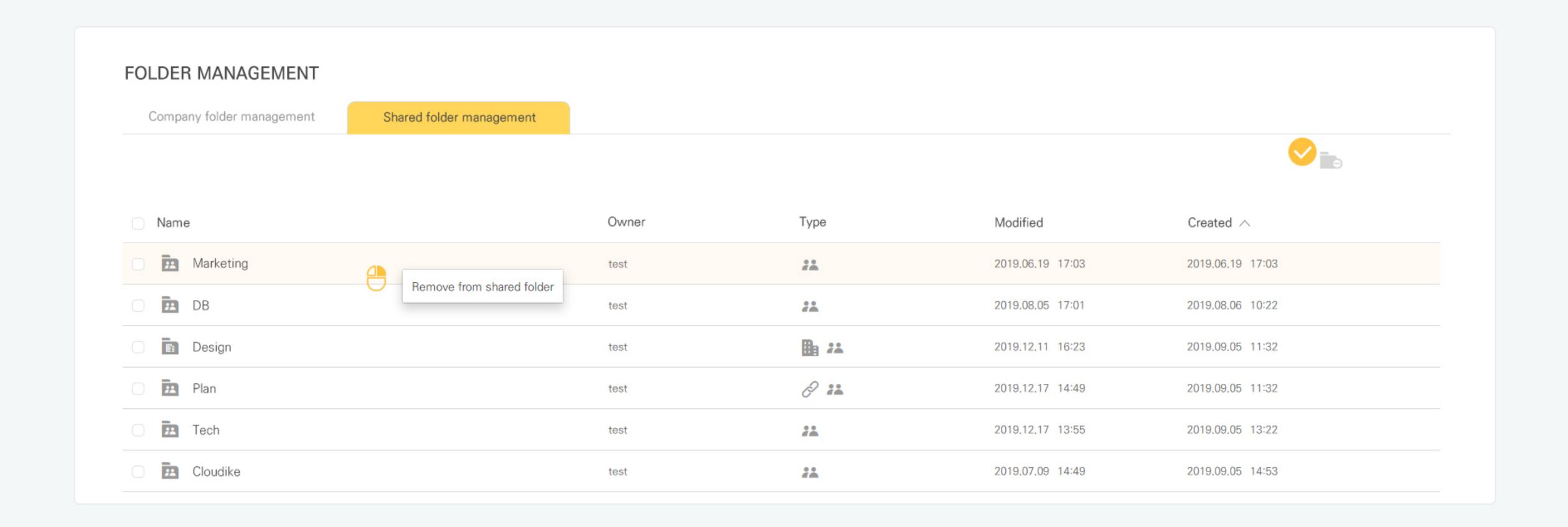
Billing history

Displays card payment history. Click to show receipts

4) Tooltip

Tooltips can be found at the bottom of all pages through the 'i' icon.

Administrator Folder Management

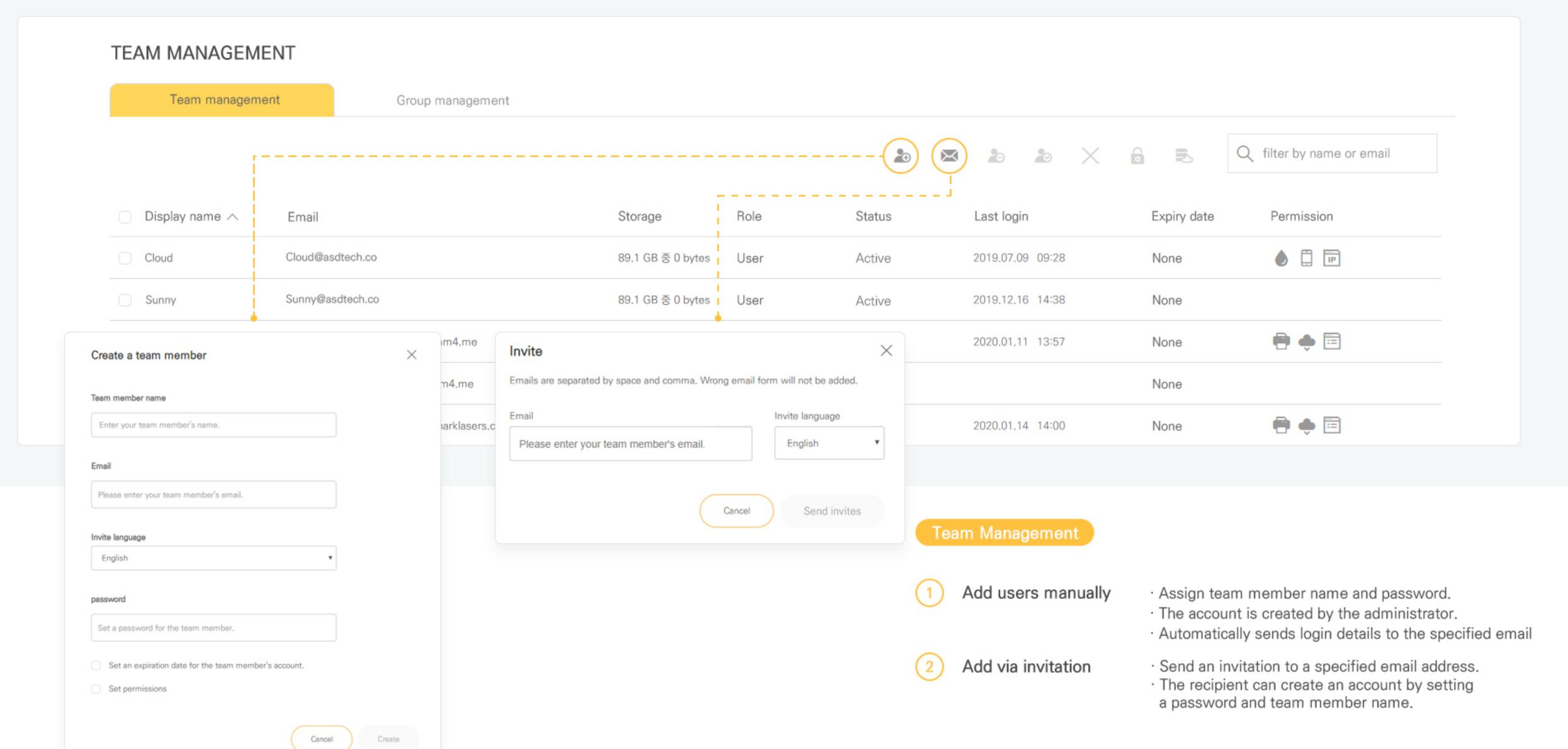


Company and Shared Folder Management

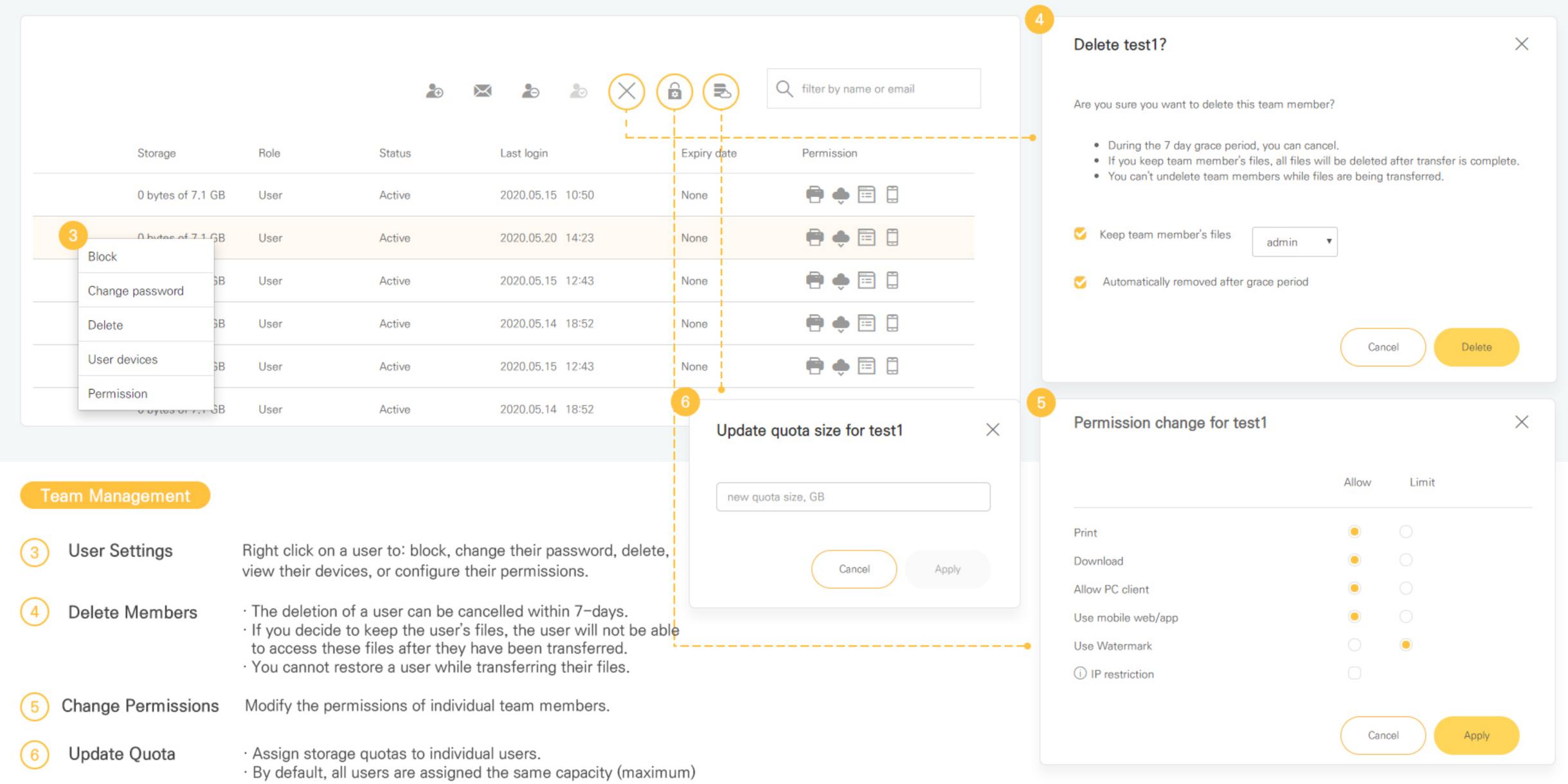
Check the folders you wish to unshare, then select the 'Remove from shared folder' icon on the top right.

Alternatively, right click on an individual folder and select 'Remove from shared folder.

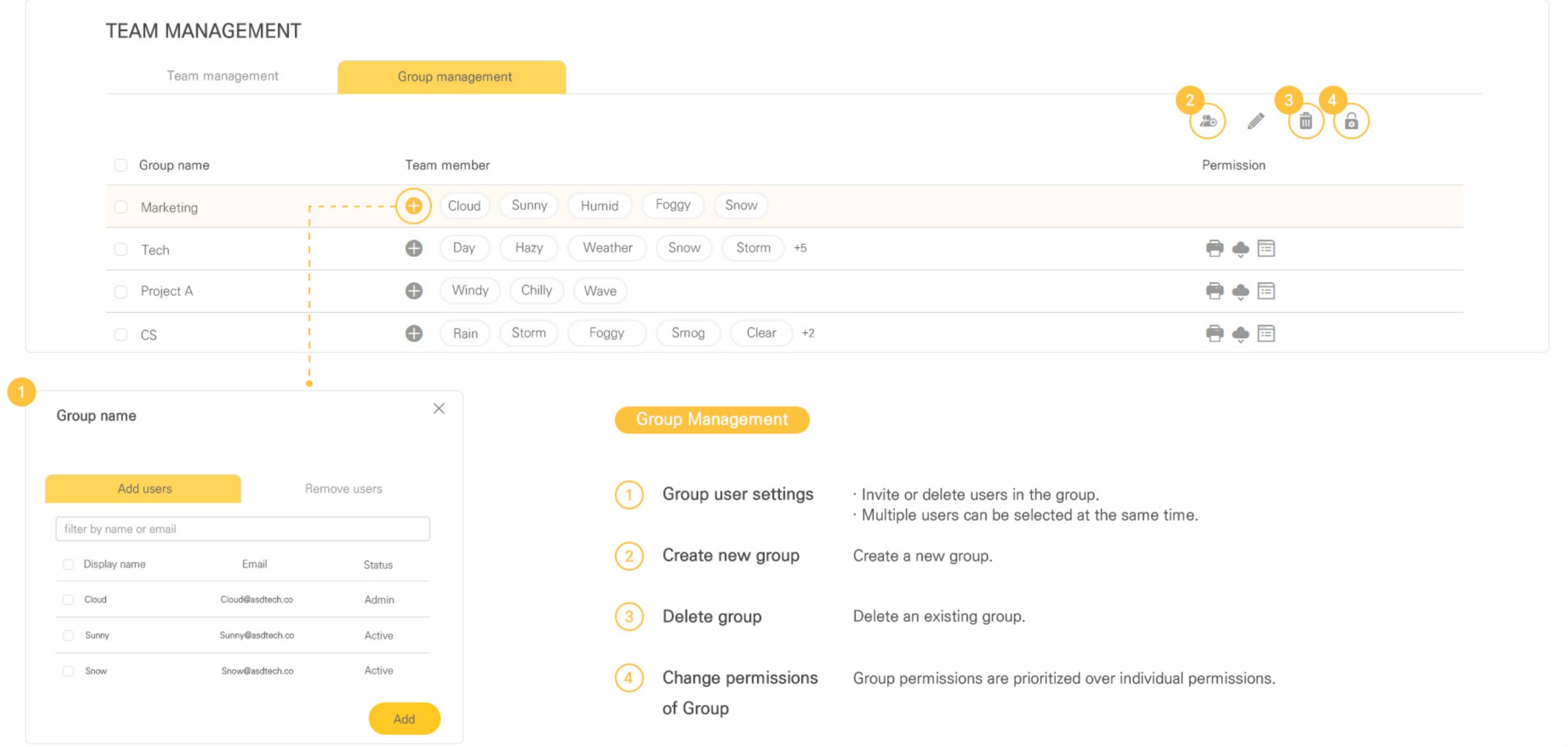
Team Management



Team Management (Permission settings)



Group Management

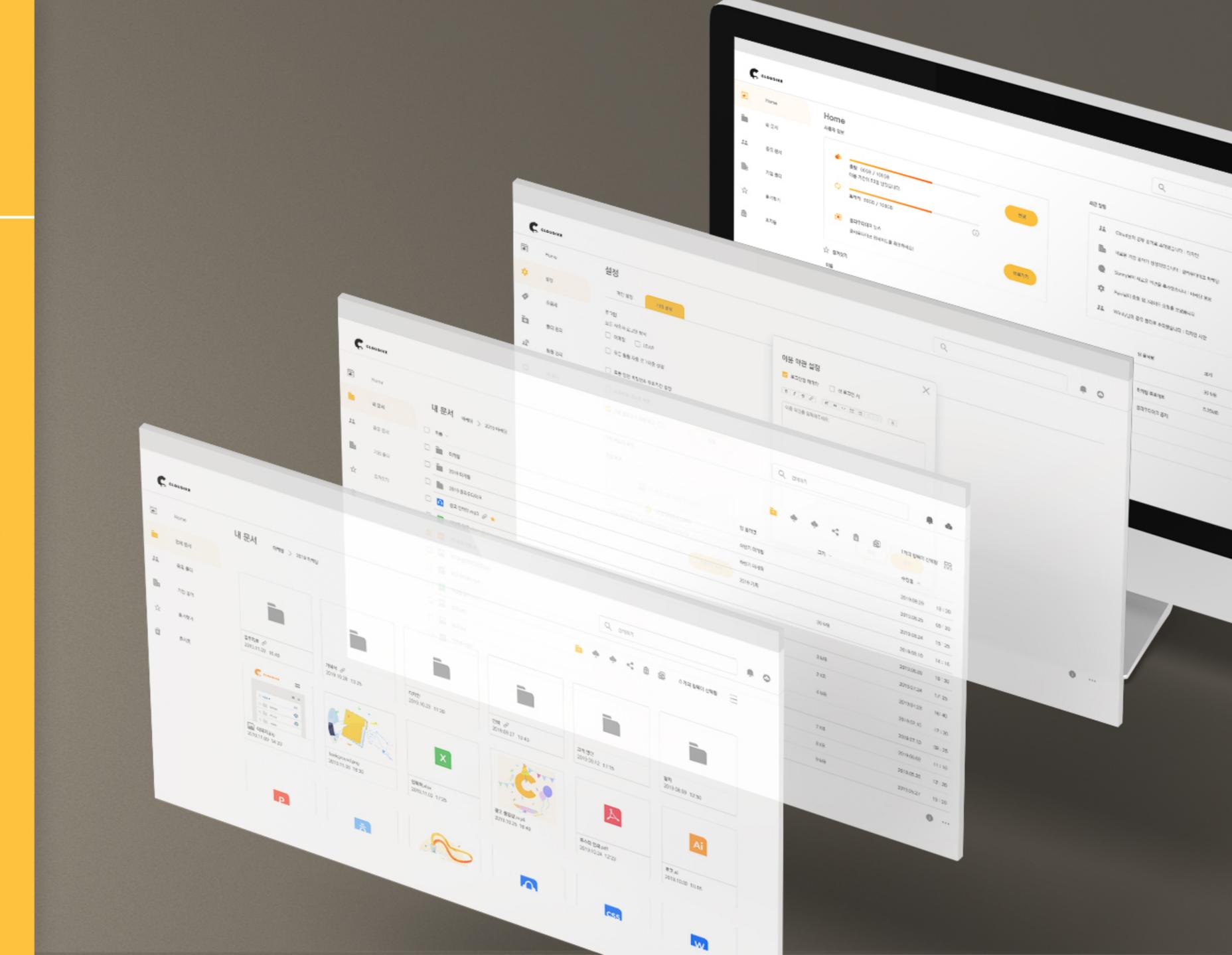




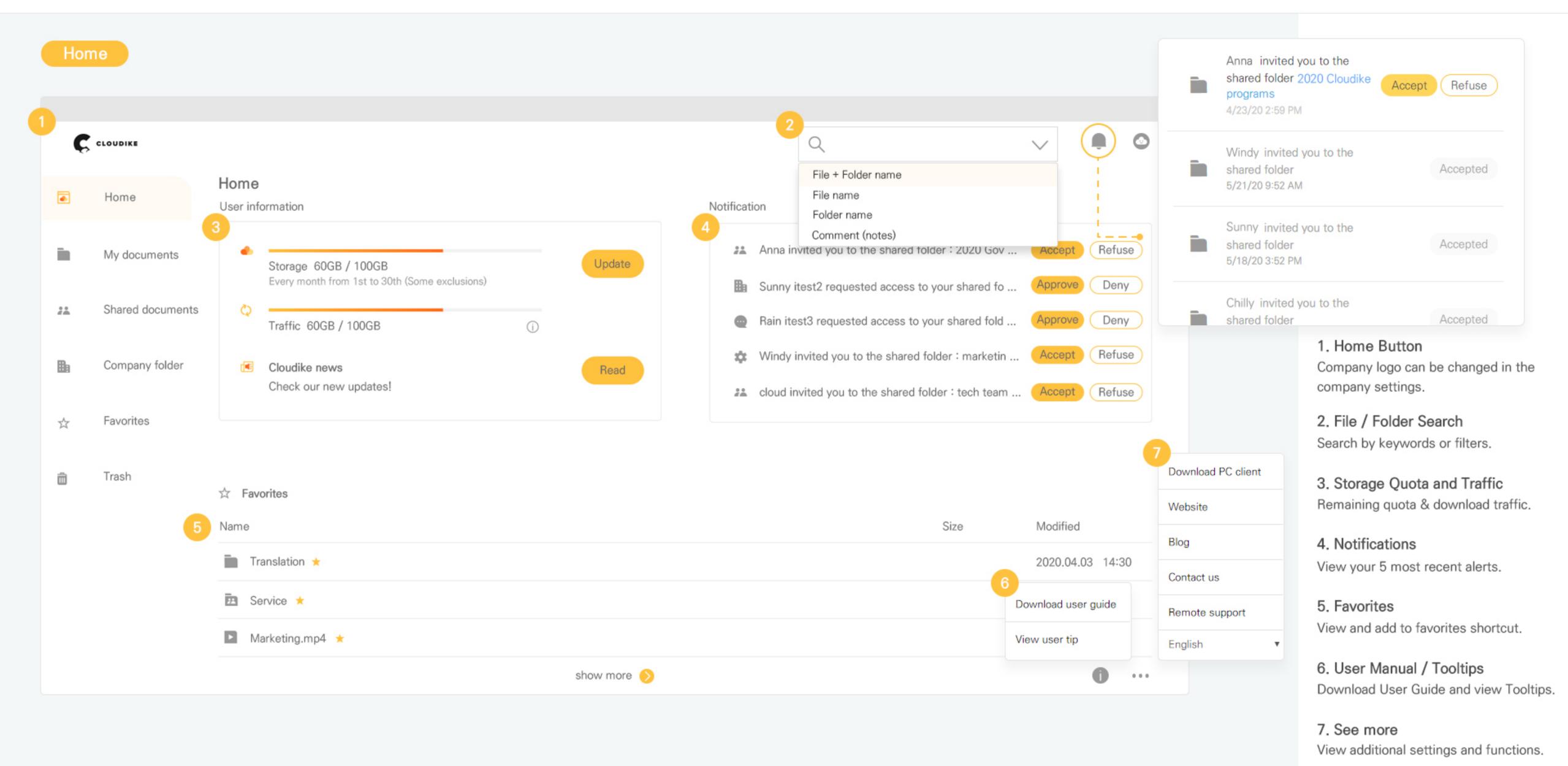
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Web

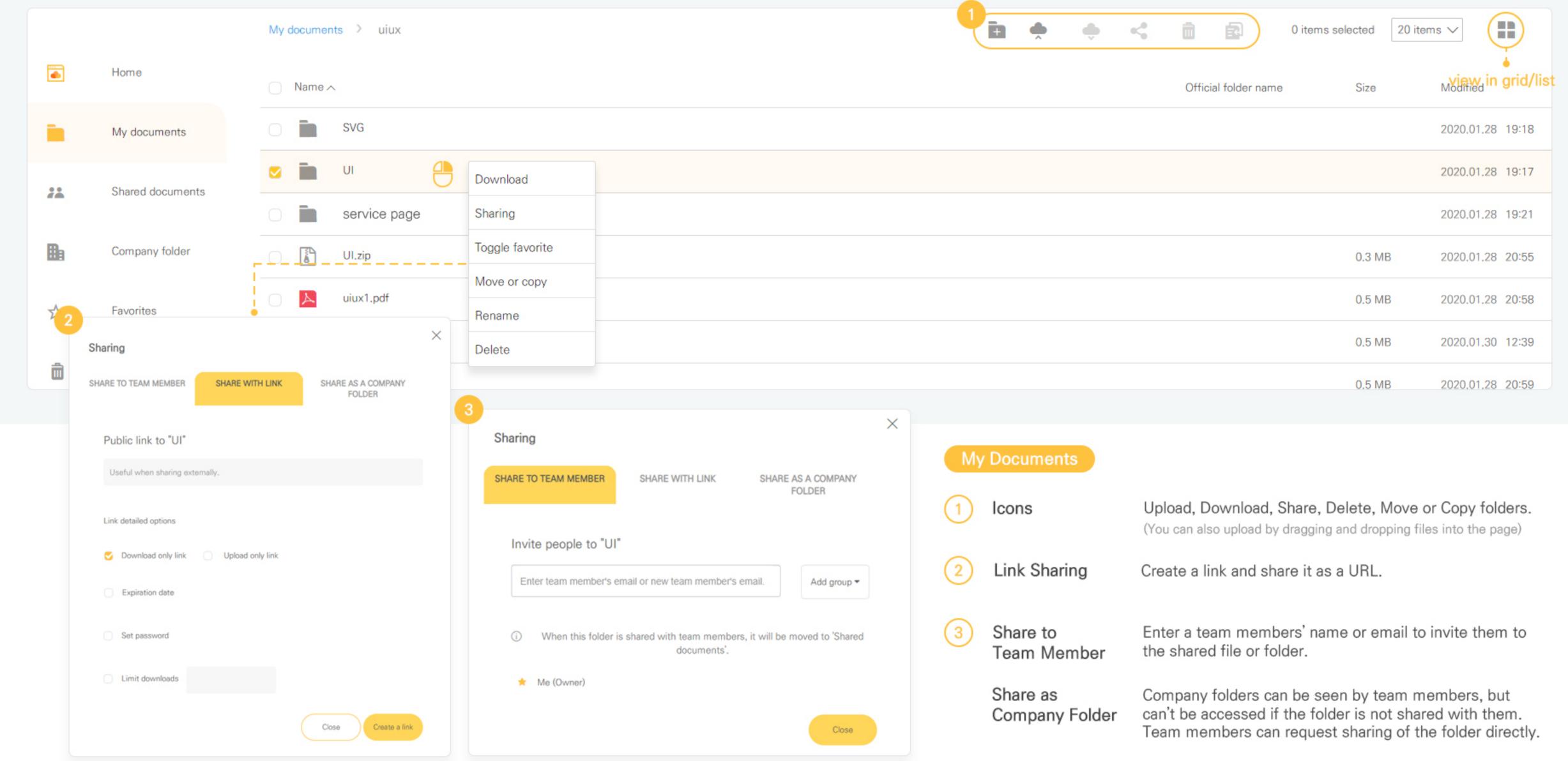
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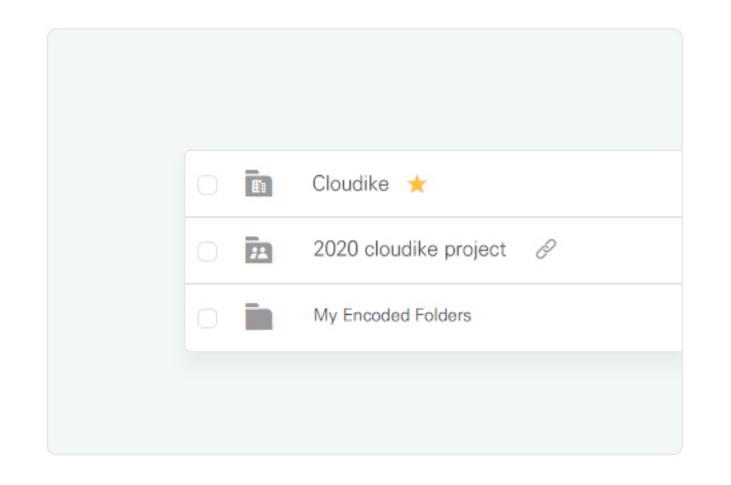
Main Page-Dashboard

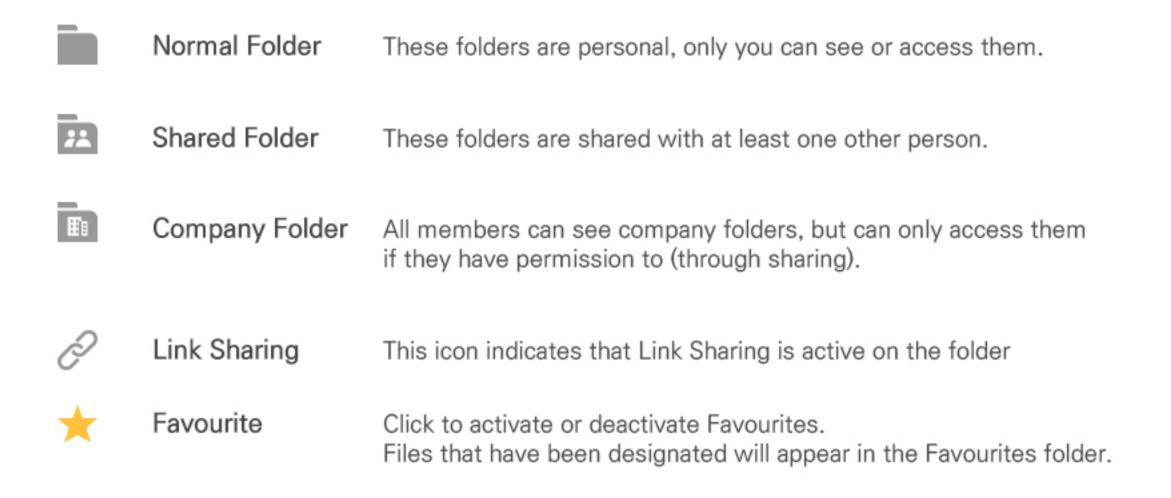


My Documents

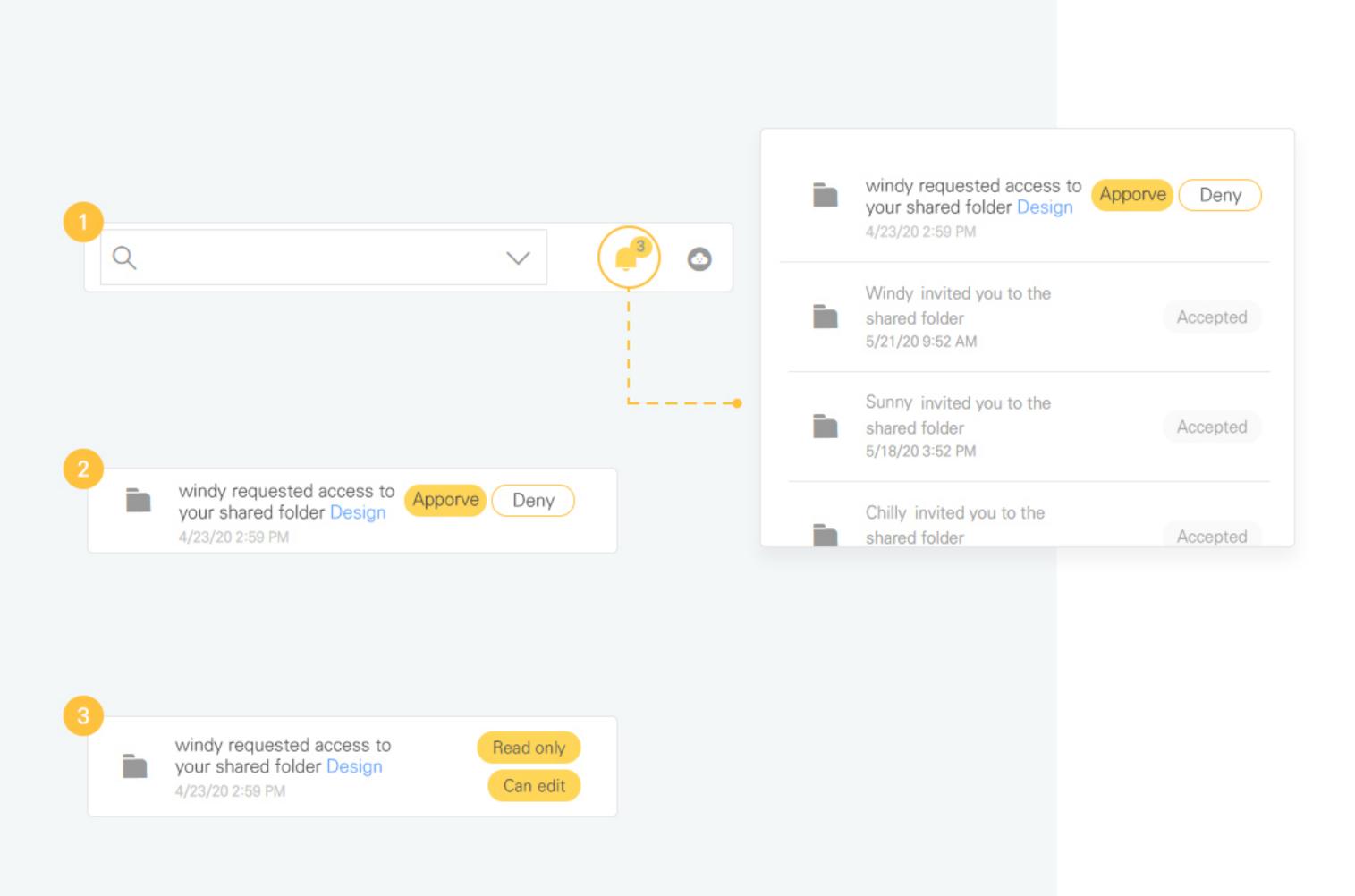


Folder Icons and Types





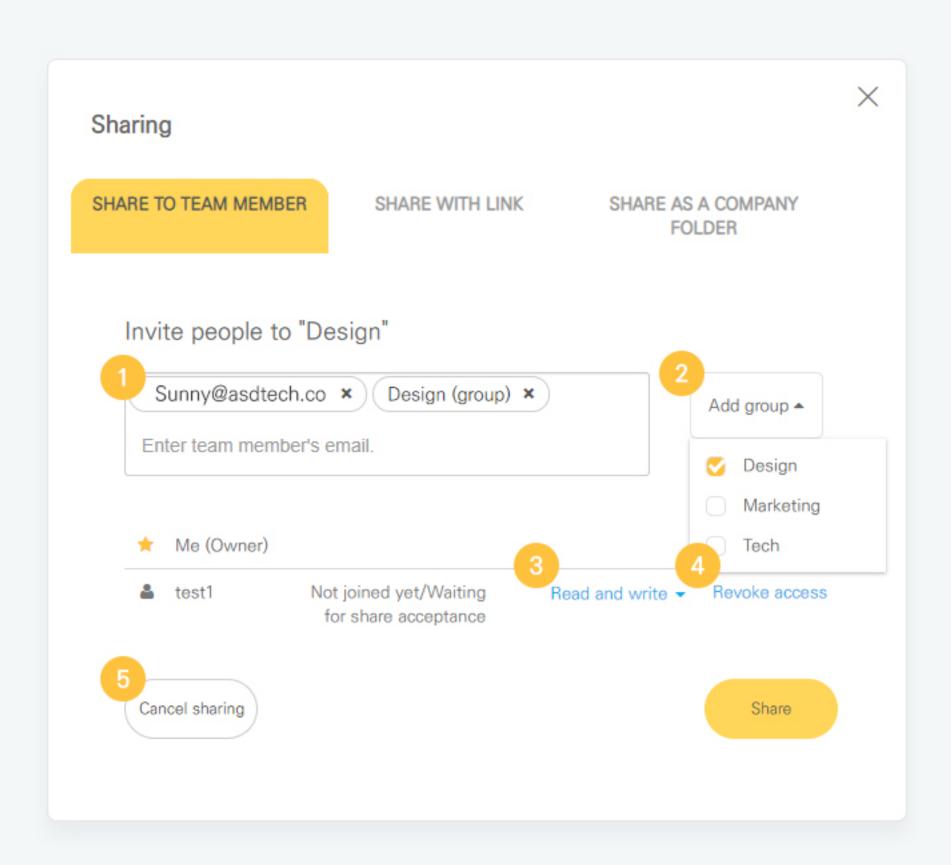
File and Folder Sharing



Accept Share Requests

- Users are notified when files/folders are shared with them, or if access is requested.
- You can select whether to accept or reject the request.
- 3 If the request is accepted, the files will move to your Shared Folders
 - · Read-Only: The file can only be downloaded or previewed.
 - · Modifiable: You can edit the files, download and upload to the folder.

Sharing Files



Change User Permissions

Invite Users
 Invite existing team members by entering name or email. (auto-fill)

· Invite a new team member: an invitation link will be sent to their email.

2 Invite Team Members Group invitations/sharing can also be made to previously set-up groups.

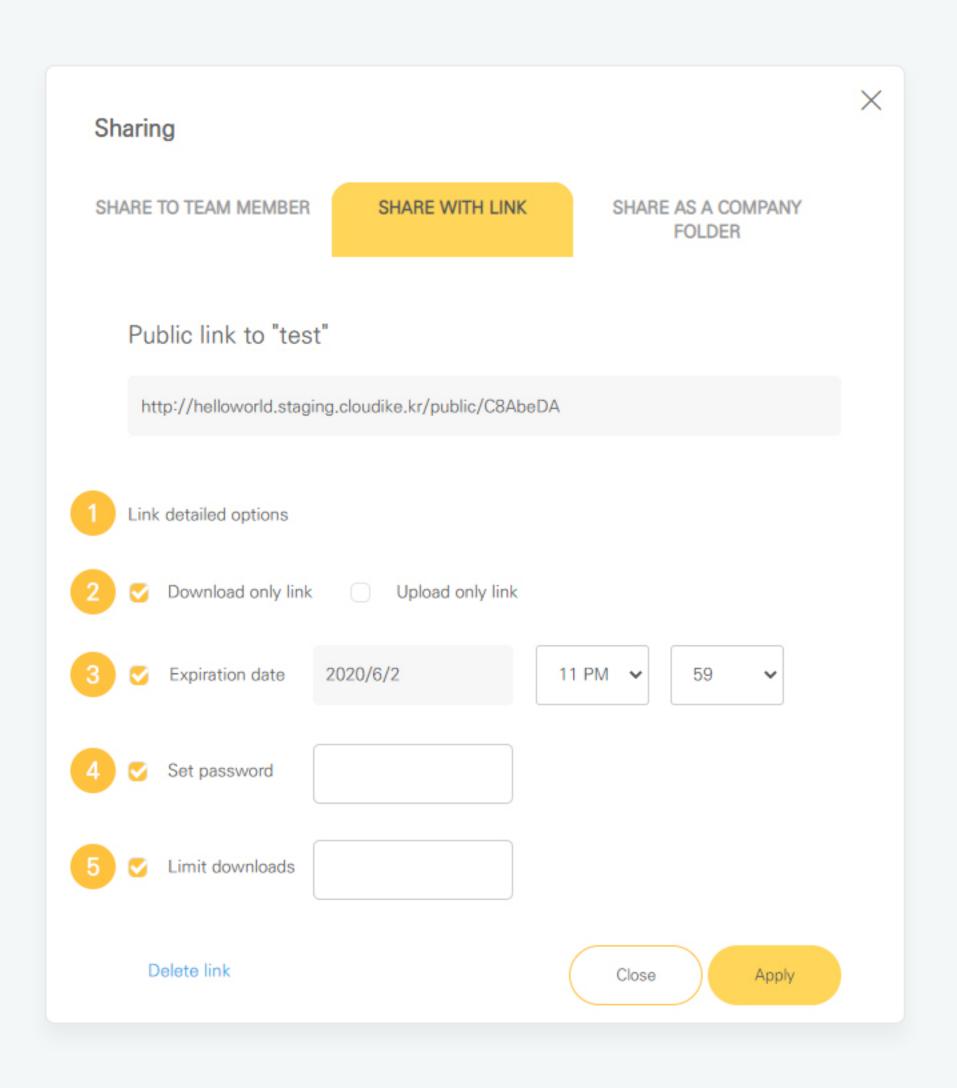
Read/Write Permissions ·Read/Write: Users can preview, download, modify and upload files.

·Read-only: Users can only preview and download files.

4 Revoke Access / Unshare Unshare the file or folder with the specified user.

5 Abort Sharin Disable sharing to everyone. (Folder becomes a personal folder)

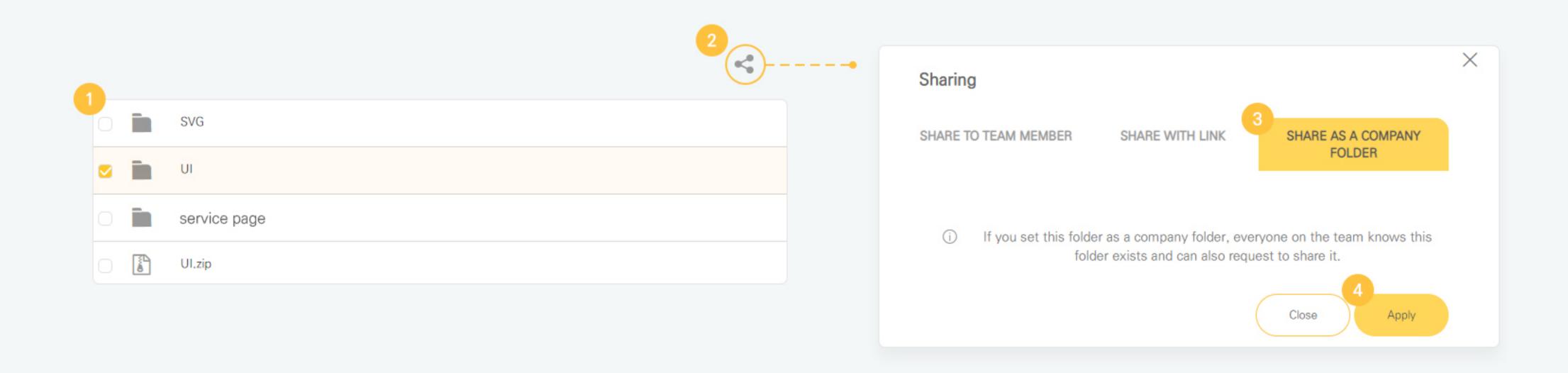
Link Sharing



Link Options

- 3 Set Password Increase file security by setting a password required to view the content.
- 4 Limit Downloads Limit the number of downloads of a specified file.
- 5 Delete Link The created URL link is deleted and sharing via link is disabled.

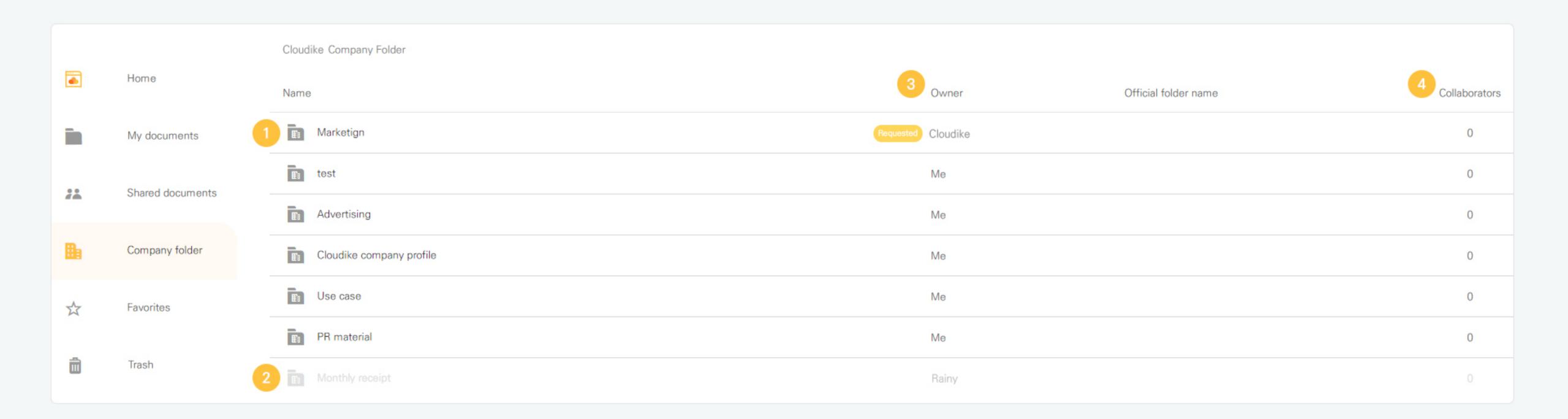
Assign/Designate Company Folders



Designate Company Folder

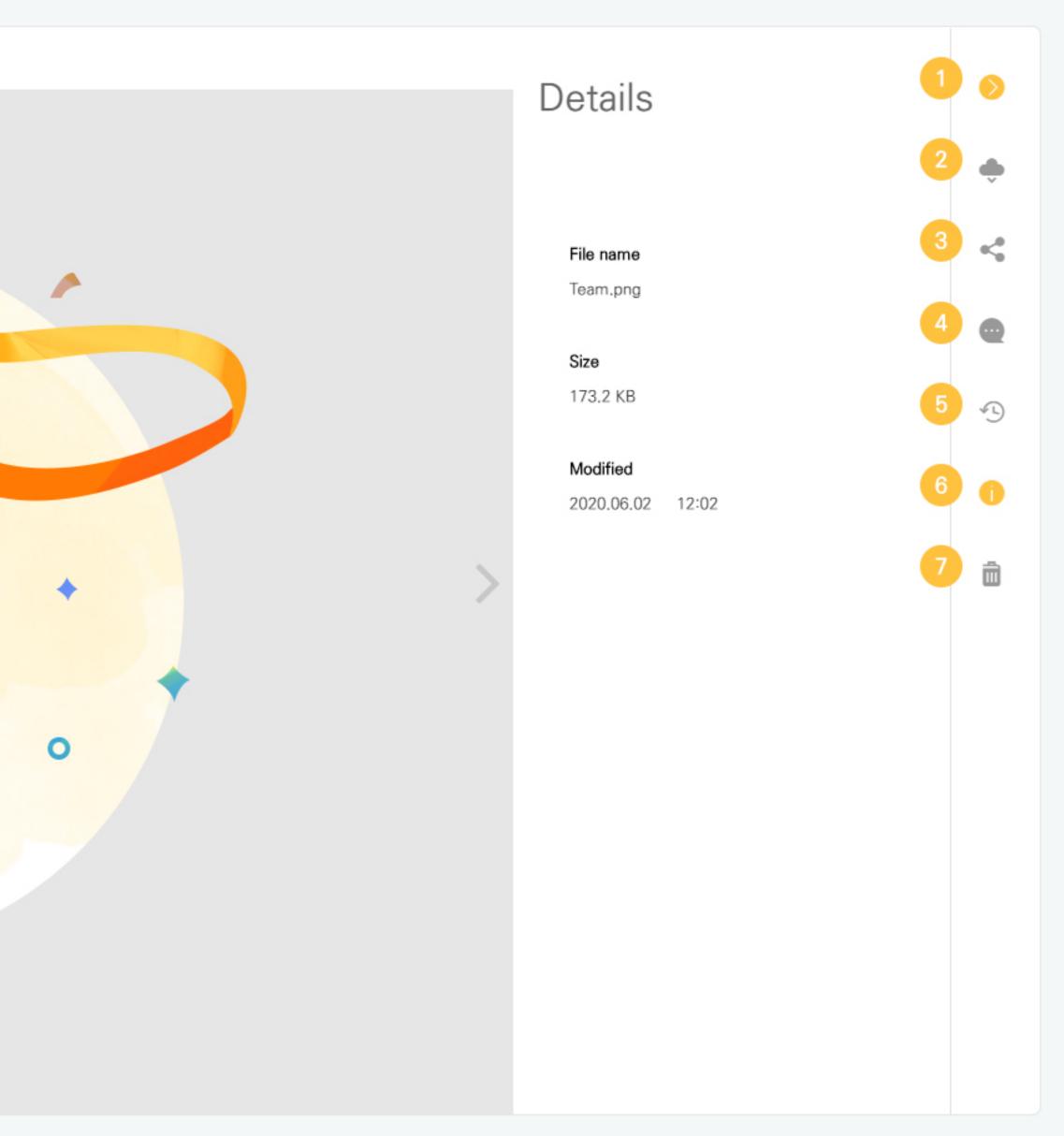
- 1 Select a folder.
- Click the "Share" button (or select share from the right-click menu)
- 3 Click Share as a Company Folder from the tabs above.
- 4 Select "Apply".

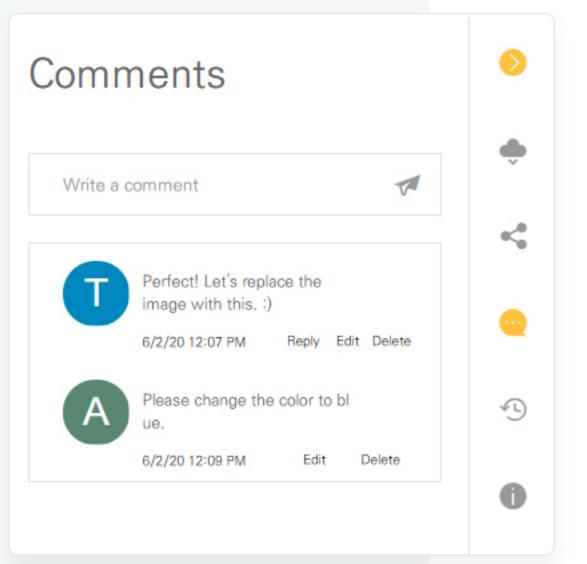
Designate Company Folder

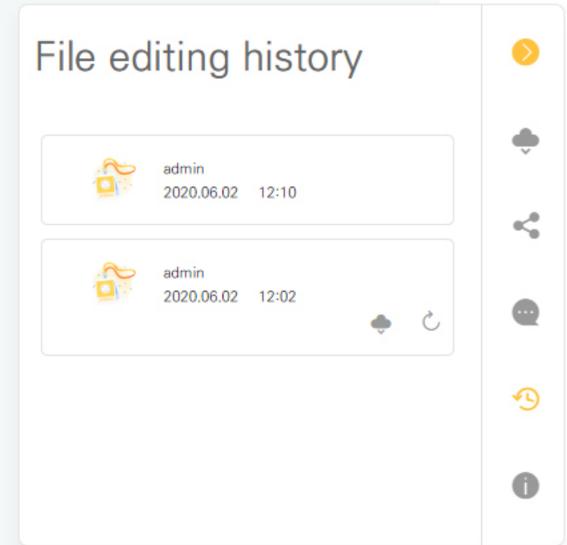


Co	ompany Folder	
1	Accesible Company Folder	Folder that you have been granted access to view.
2	Inaccessible Company Folder	Company folders that you do not have access to are greyed-out and cannot be opened. Click on the folder to request access from the owner
3	Folder Owner	The owner of the folder and your access status are shown here.
4	Collaborators	The number of users that have access to the folder.

File Preview Features







Company Settings

- Hide Details Expand and collapse details.
- 2 Download Download the file.
- 3 Share Share the file.
- 4 Comments · Comments will reset if filename is changed.
 - · Comments have a 256 character limit.
- 5 Versions 1. Click to view modification history.
 - 2. View the user, date and time of modification.
 - 3. Restore or download different versions.
- 6) Information View file info such as name, size, etc.
- 7 Delete The file will be moved to the recycle bin.



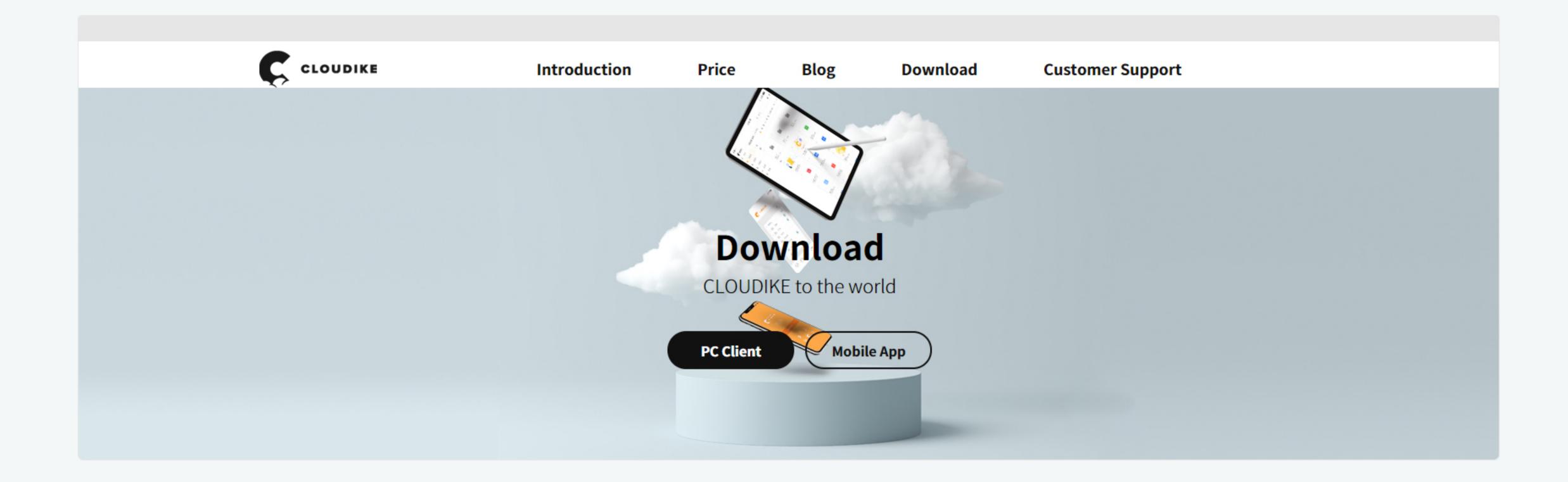
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PC Client

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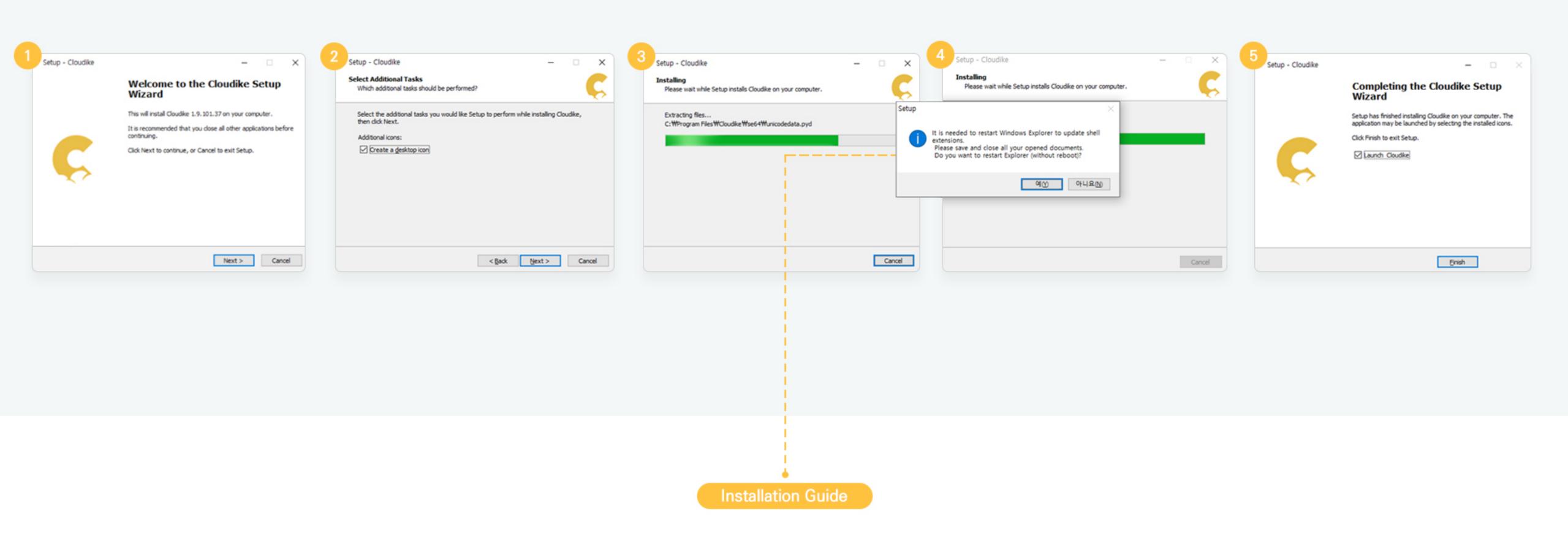
Downloading Desktop and Mobile Clients



Download Method

The download links for all desktop and mobile operating systems can be found on the 'Download' page of the Cloudike website

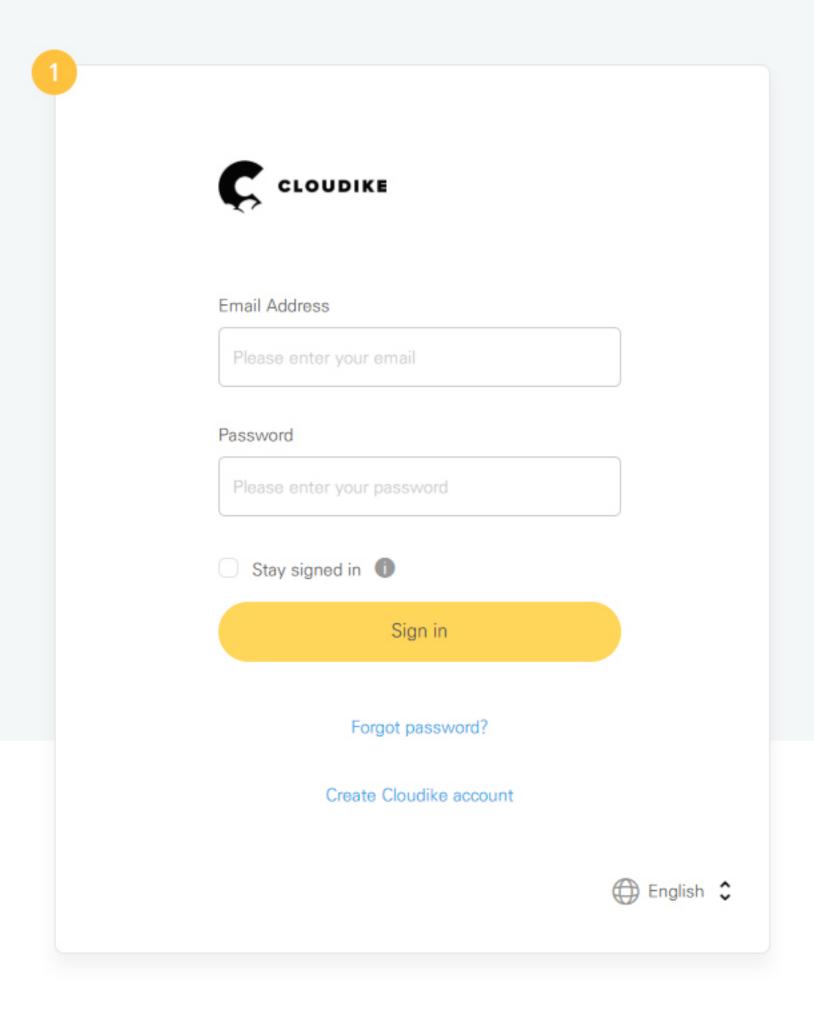
Downloading Desktop and Mobile Clients

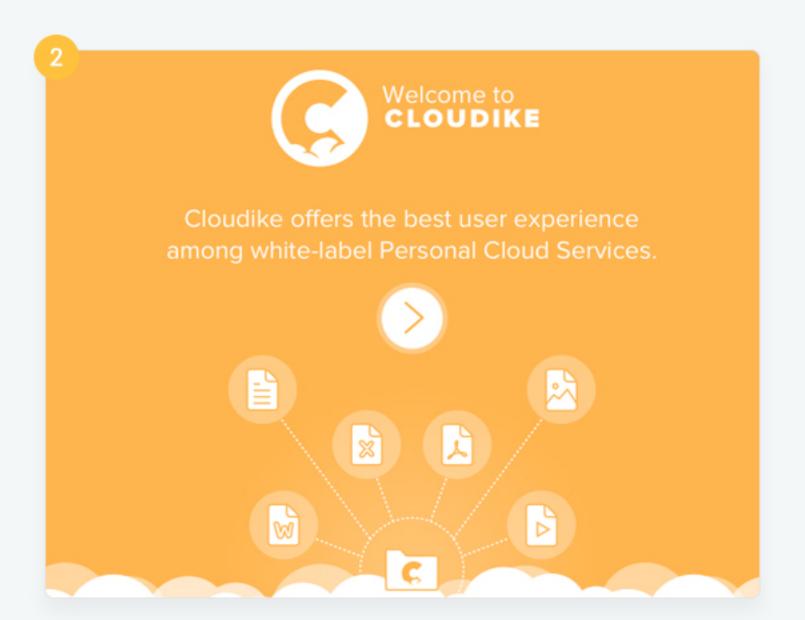


The file explorer and related programs for security and updates will restart.

Please save the windows you are working on before clicking Yes (Y).

Setup



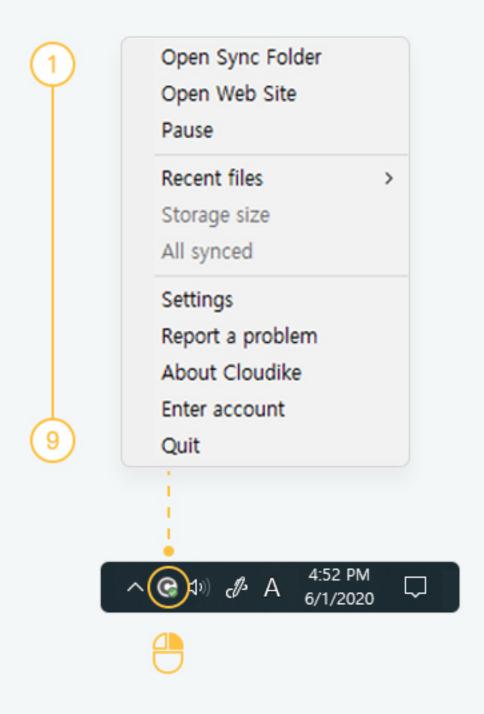




PC Client Setup and Permissions

- · When the PC client is first launched, the shared folder will not be synchronized. To sync shared folders, please check under 'general settings'
- After synchronizing the shared folder with the PC, your PC will allocate hard disk space equivalent to the sync capacity.
 If you do not want to allocate hard disk space, please select the "one-way sync" function.
 If one-way sync is enabled, files that are uploaded to the cloud are automatically deleted from the PC's hard disk.

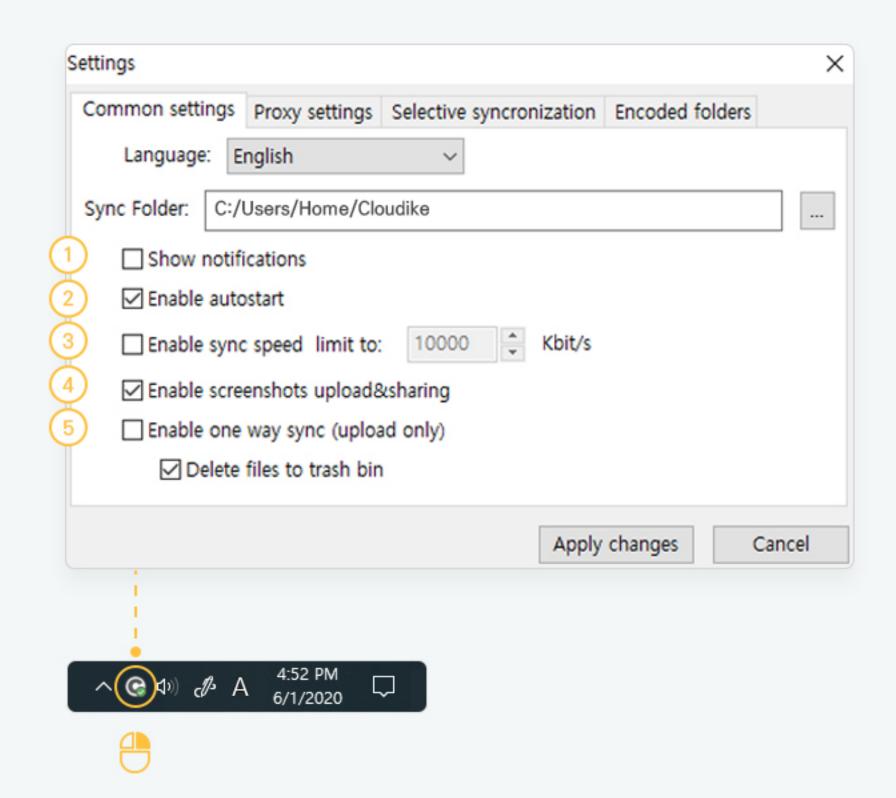
PC Client Configuration and Usage



Right-click Menu

1	Open sync folder	Open the Cloudike synced folder. Files in this folder will be automatically synced to the web.
2	Open web site	Cloudike's browser client will open with your logged in account.
3	Pause	Files will temporarily not be automatically synced.
4	Recent files	Shows recently uploaded files.
5	Settings	Configure PC client settings and preferences.
6	Report a problem	Report an issue to a Cloudike customer service representative.
7	About Cloudike	Check the version information of the Cloudike PC client.
8	Logout	Log out When you are logged out, a prompt to login will appear.
9	Quit	Click 'Quit' to disable this prompt. Quit the application.

General Settings



Sync Folder

Create a synced folder through the Cloudike client.

All files saved in this folder are automatically synced with the Cloudike servers in real-time.

Show notifications
 Be notified when a shared folder is updated

Separate from default Windows notification.

2 Enable autostart Automatically launch client when PC boots.

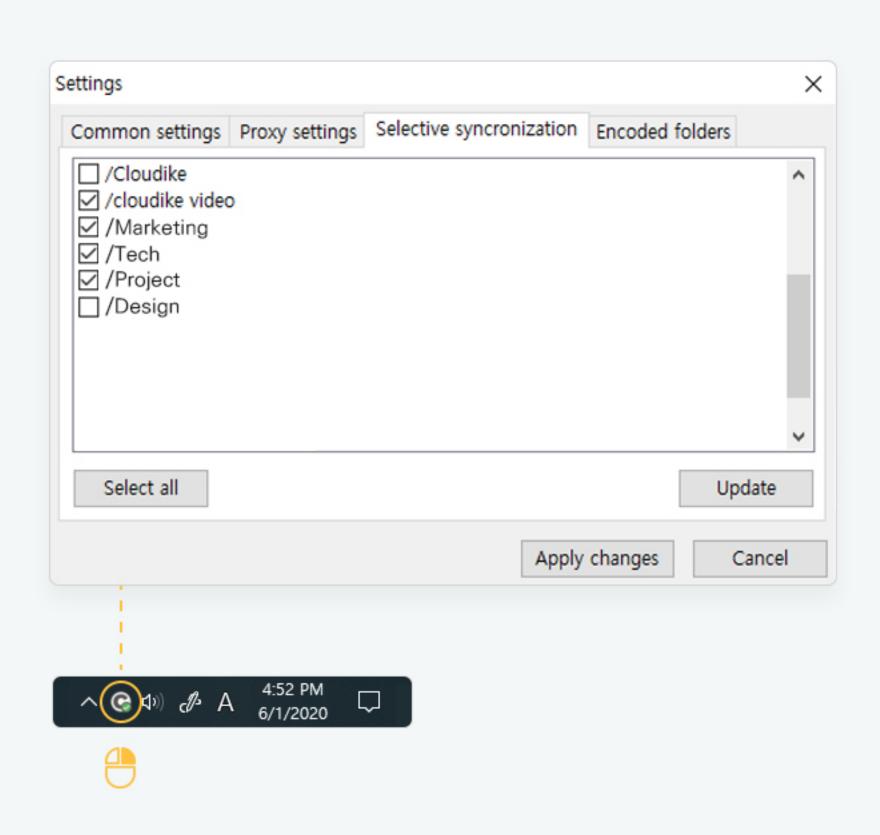
3 Enable sync speed limit Manage bandwidth allocation by limiting file synchronization speed.

4 Enable screenshot upload & sharing Upload and share screenshots.

5 Enable one way sync (upload only) After files are uploaded to the cloud, they will automatically be deleted from the PC.

Select whether to permanently delete files or move them to recycle bin through the 'Delete files to trash bin' setting. Folders will not be deleted such that the folder paths will be displayed.

Selective Synchronization



Sync Folder Settings

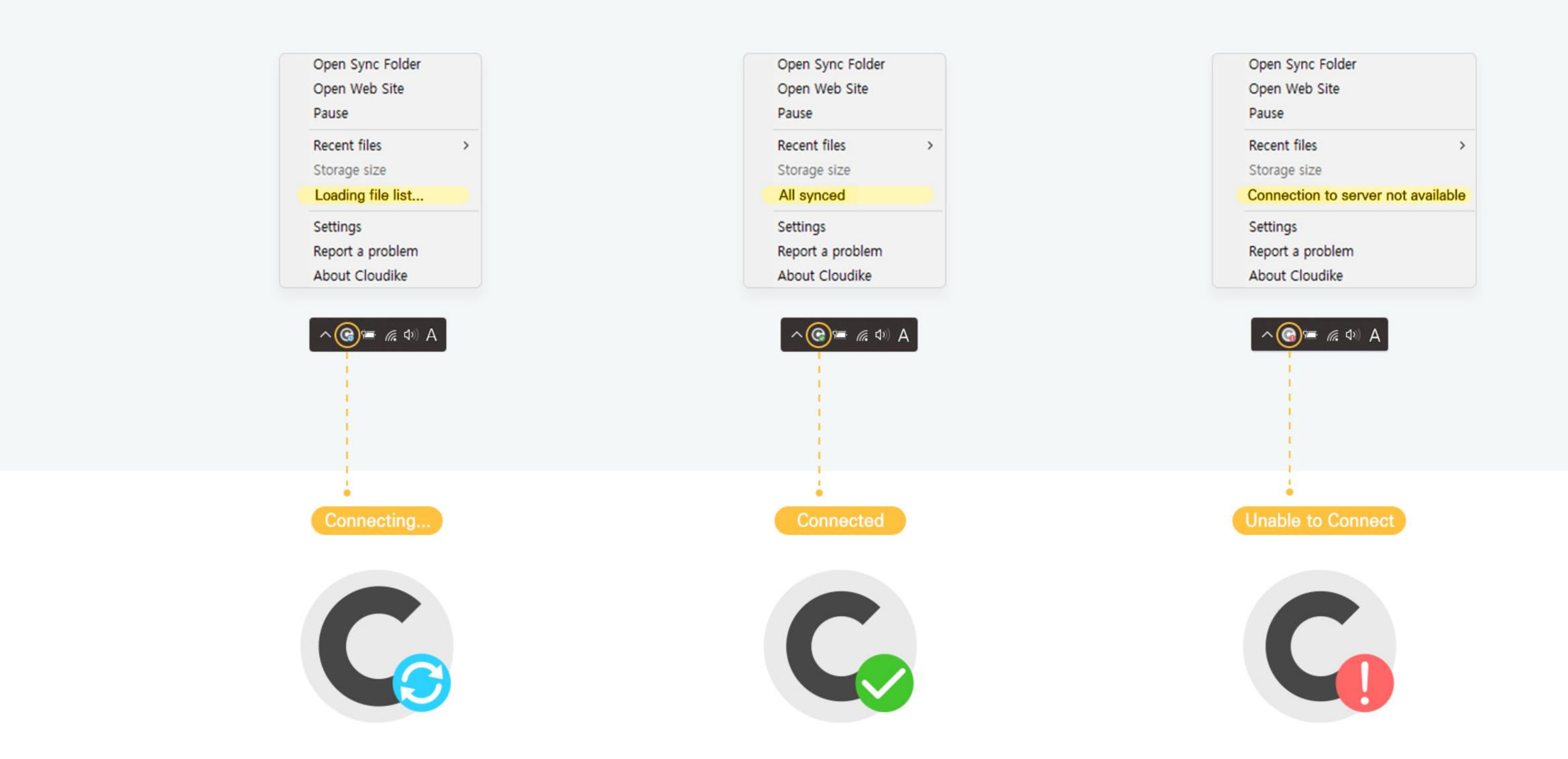
If a shared folder is added after the PC client is installed, or a folder was unshared and reshared, the PC client will not recognize the folder and synchronization will not proceed automatically. You must 'check' the added folder for it to begin synchronization. Follow the steps below:

(Initial synchronization requires time. If a folder exceeds 5GB, it may take more than 1 hour depending on PC and Internet speeds.)

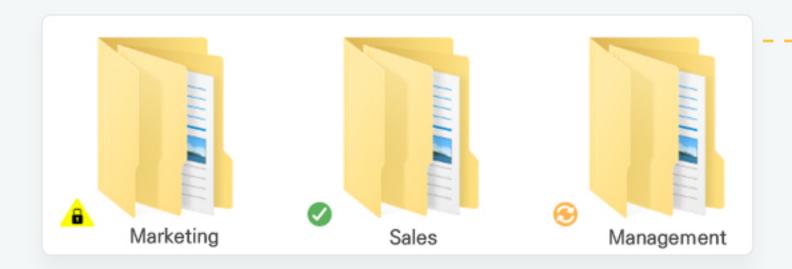
Synchronizing Shared Folders

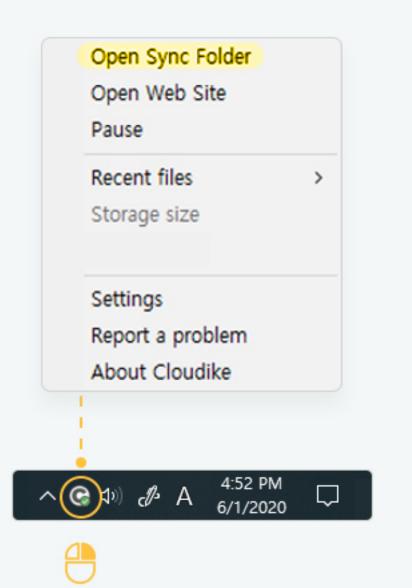
STEP 1	Right click on the PC client's icon
STEP 2	Click 'Settings'
STEP 3	Select 'Selective synchronization'
STEP 4	'Check' the folders you would like to synchronize
STEP 5	Click on 'Apply changes'

Synchronization Icon Description



Icon Description





Sync Status







Read-Onl

Sync Complete

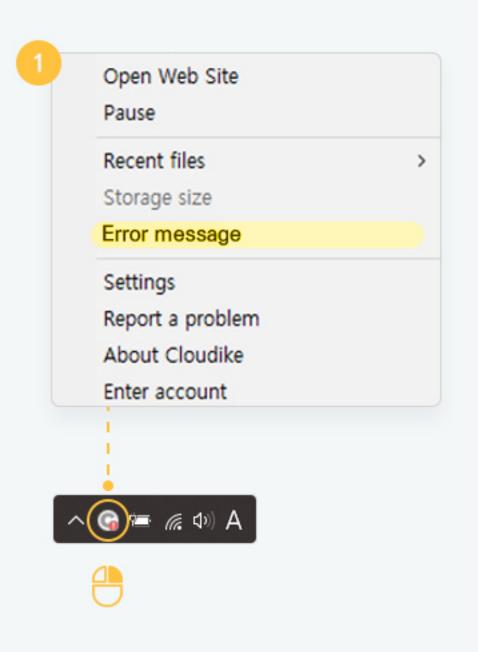
Synchronizing...

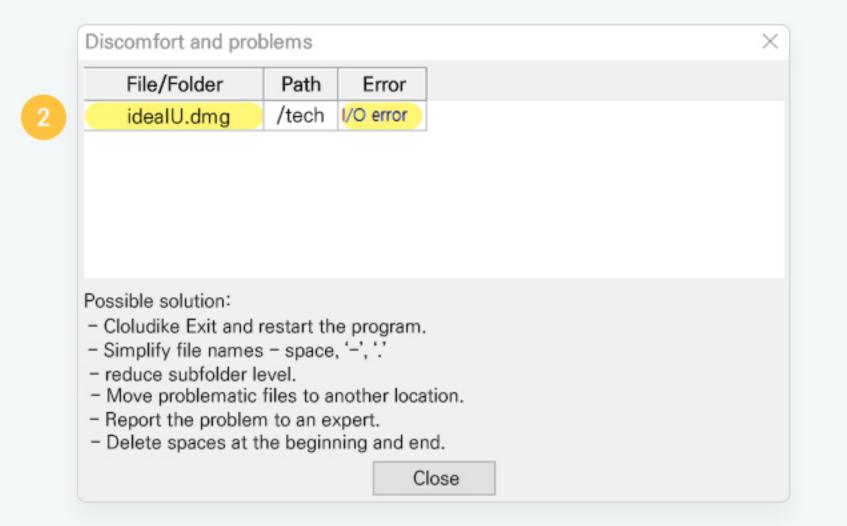
PC Client File Sync

- · When a file is moved or added to the sync folder, it will be accessible on the Cloudike web and mobile clients
- · Modifying and saving files in the sync folder will automatically update the files on other devices/clients.
- · You can turn off automatic-sync for individual folders, or all folders.
- · To avoid using hard disk space on the PC, you can use the 'one-way sync' function.

(Initial synchronization requires time. If a folder exceeds 5GB, it may take more than 1 hour depending on PC and Internet speeds.)

Sync error



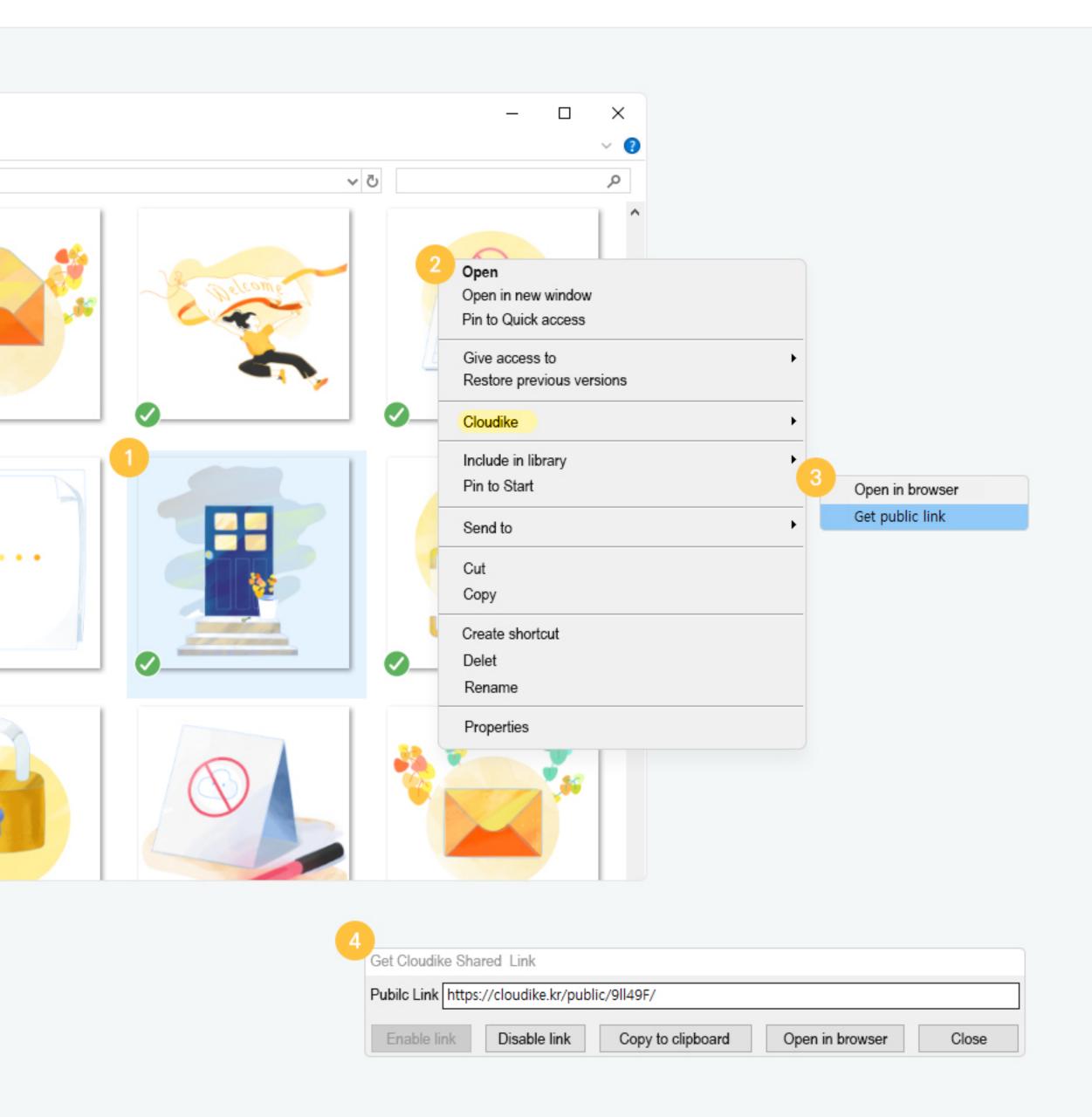


Sync error

- 1) Check the error type Click 'Error message' to check the type of error.
- Allow automatic start Most of the errors are I / O errors. This error occurs because another user is currently modifying (reading) the file on the PC client.

When the modification is complete, you need to save all files. If the file is open, it is recognized as 'modifying'.

Sharing Links via the PC Client



Link Creation

- 1) Right click on the file you would like to share.
- Select 'Cloudike'
- 3 Select 'Get public link'
- 4 Select 'Copy to clipboard', the link can now be pasted and shared.

To set specific permissions or modify link settings, please select 'open in browser'.



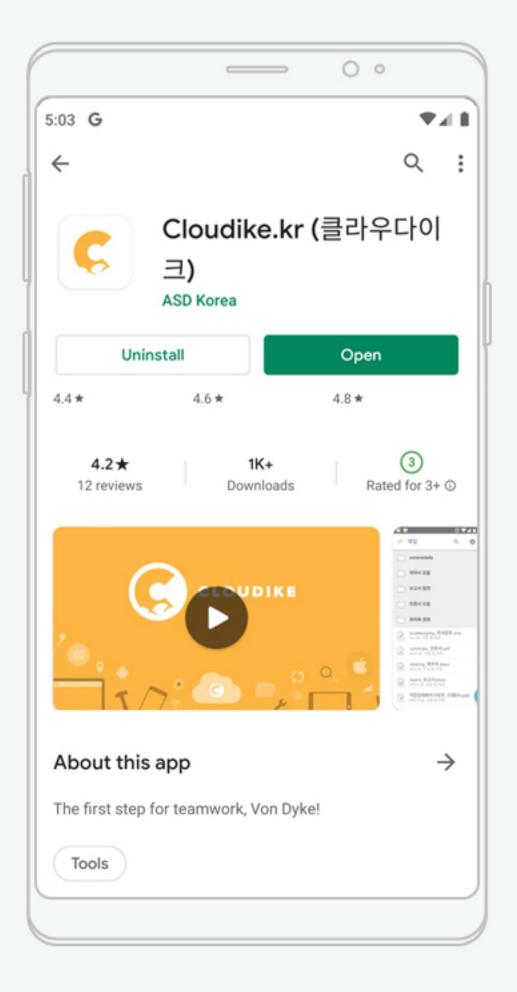
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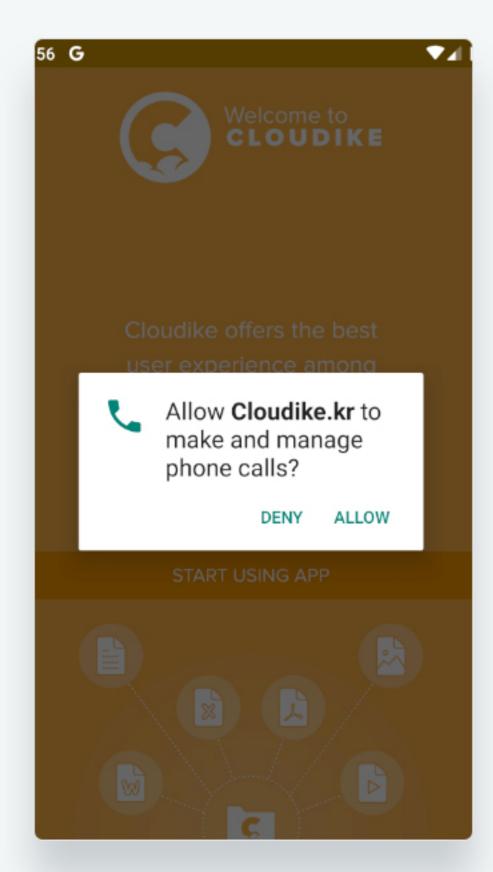
Android app

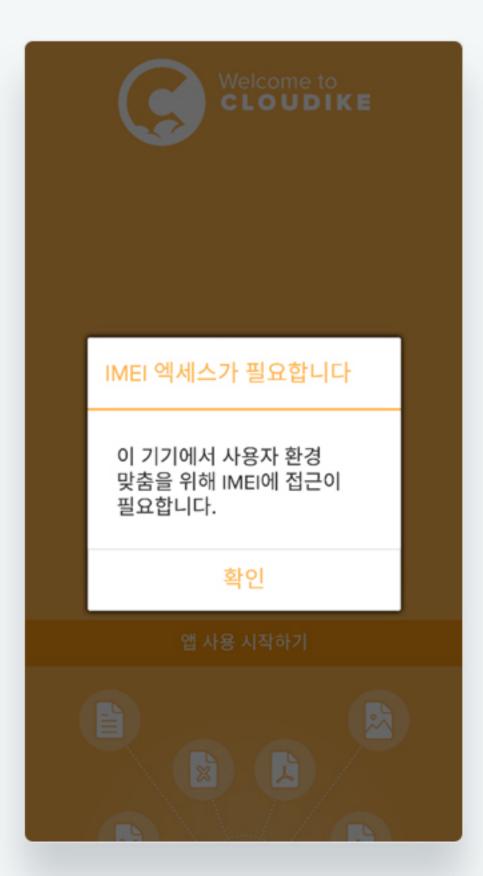
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Application Download







Play Store

Cloudike Installation

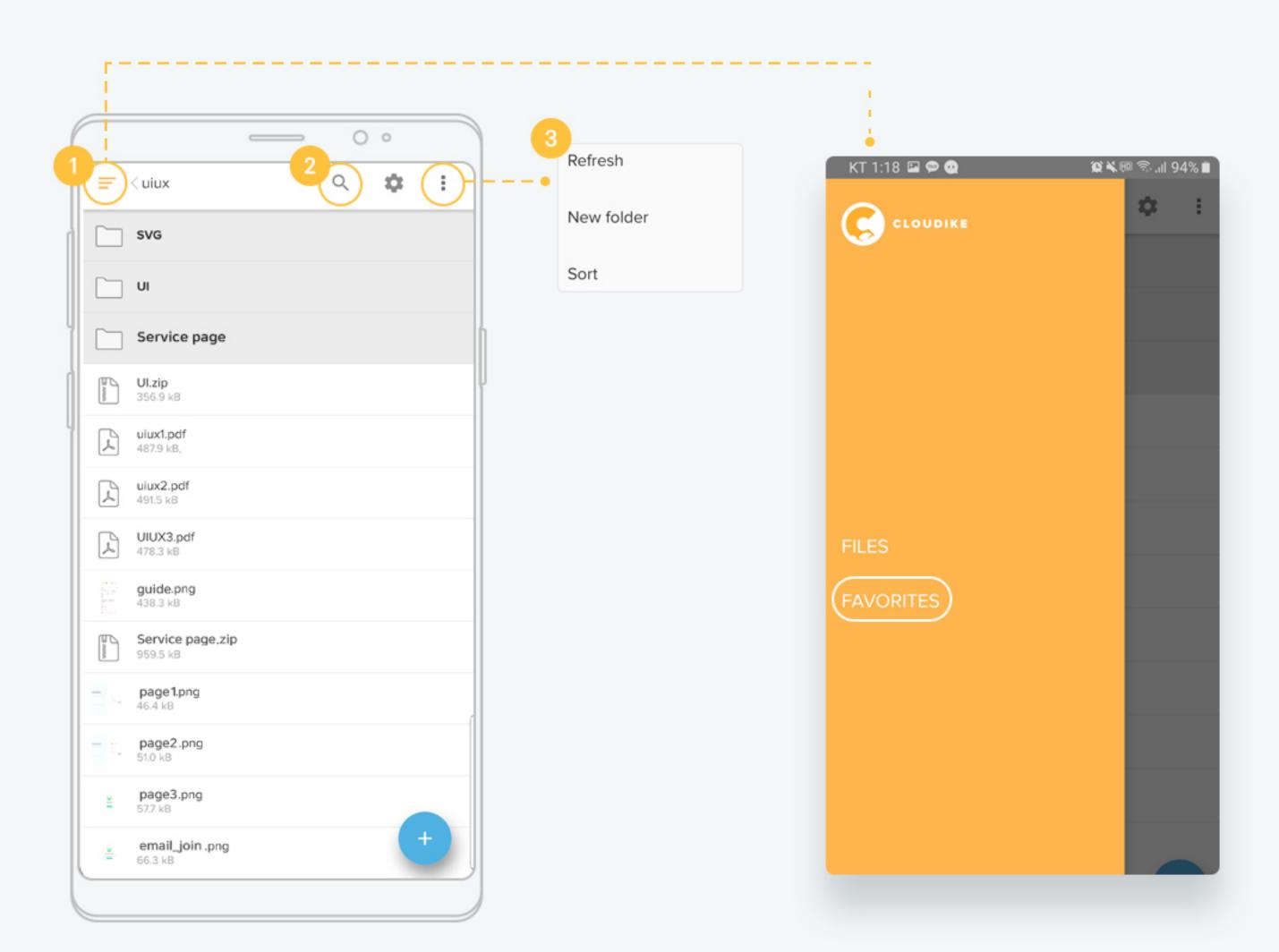
Install Cloudike's Android client (orange icon) from the Google Play Store.

2 Authorization

For real-time logging and syncing functions to be enabled, Cloudike requires access to the mobile device's information and call settings.

- · Authorization of these features is necessary for Cloudike to run smoothly.
- · The access to call settings is used solely for recording user logs.

Screen Layout



Screen Layout

- 1 Adding to 'Favorites'
 - Long-pressing a file highlights it. A star icon will appear on the top right.
 - · Tapping the star adds the selected file(s) to your favorites.
- 2 Search

Search for your saved or shared files.

Refresh
Click refresh to synchronize recently uploaded files with the device.

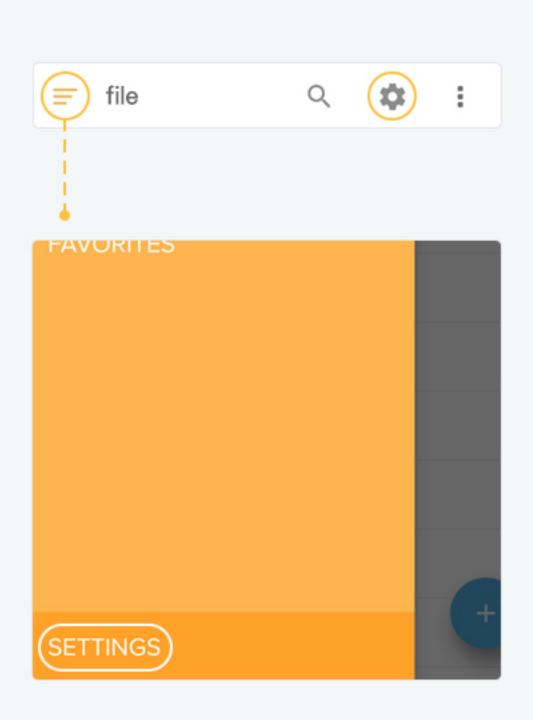
New Folder

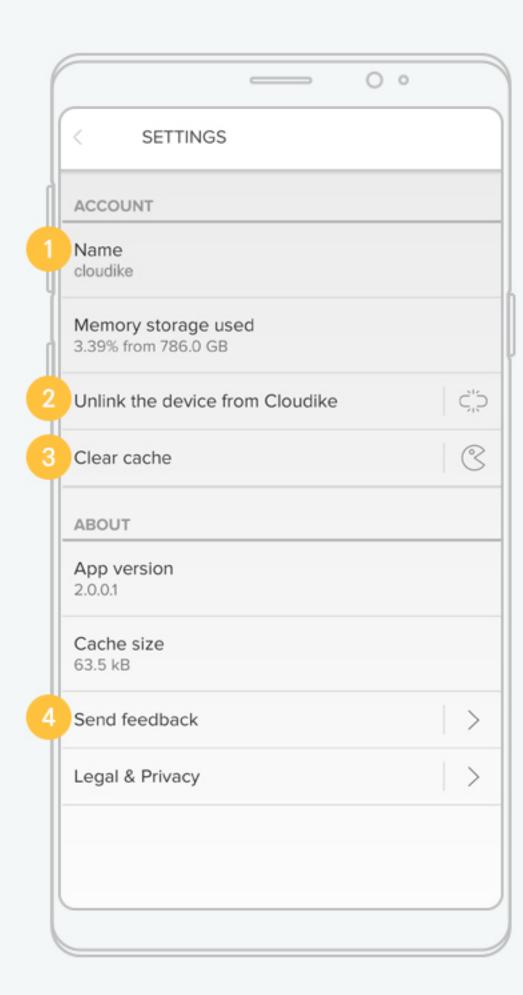
Creates a new folder where files can be moved or uploaded to.

Sort

Sort by alphabetical order, modified date or created date.

Default Settings





Settings

1 Name

Username

2 Unlink the device from Cloudike

Logs out of the current account.

3 Clear cache

Clears the cache, frees up space on the device.

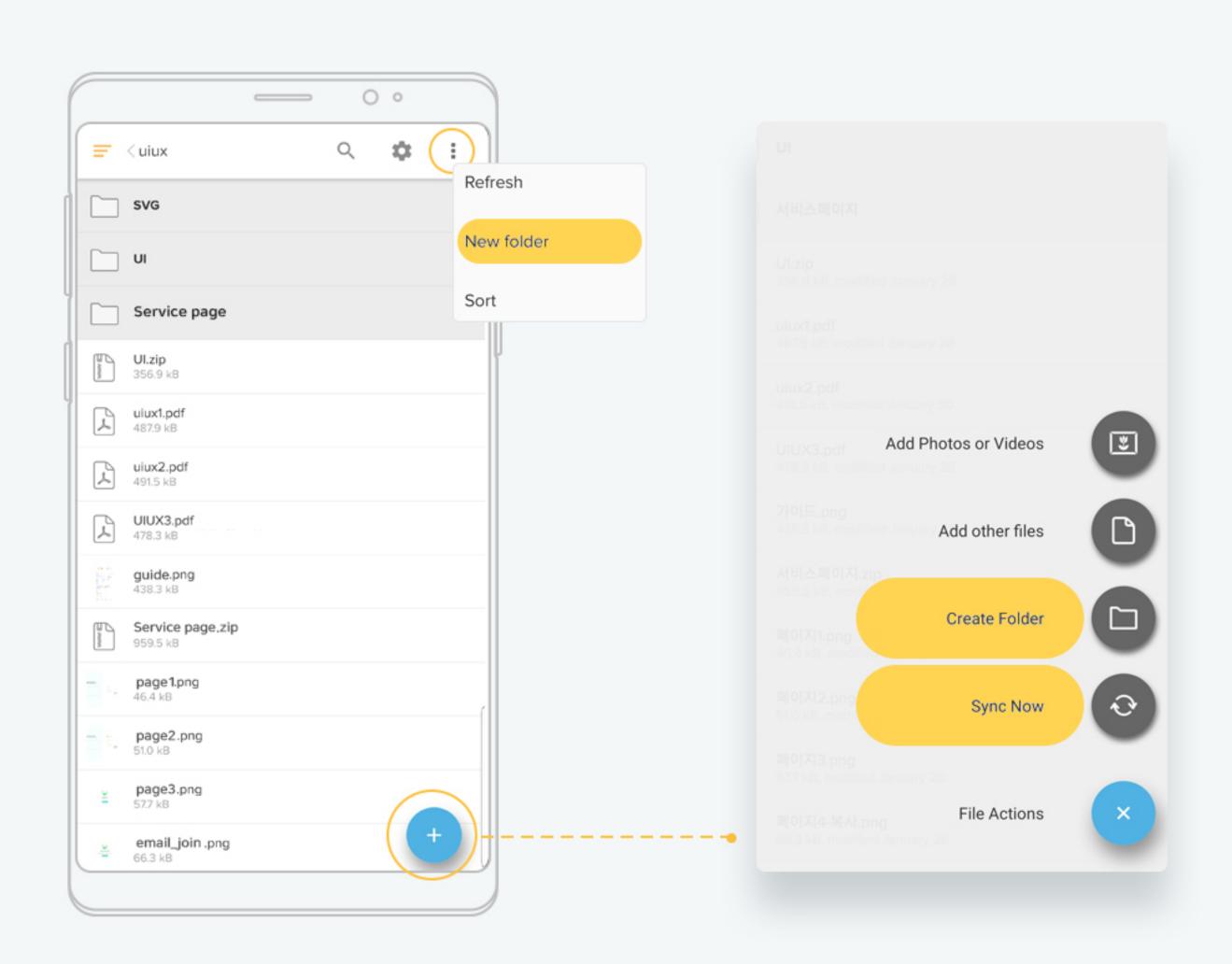
If synchronization or file preview are slow, clearing the cache will resolve the problem.

4 Send feedback

Contact our customer support if there are any errors or issues with the application.

Alternatively, contact our customer service through email, chat or phone call for the fastest response.

Creating Folders and Synchronizing



Create Folder

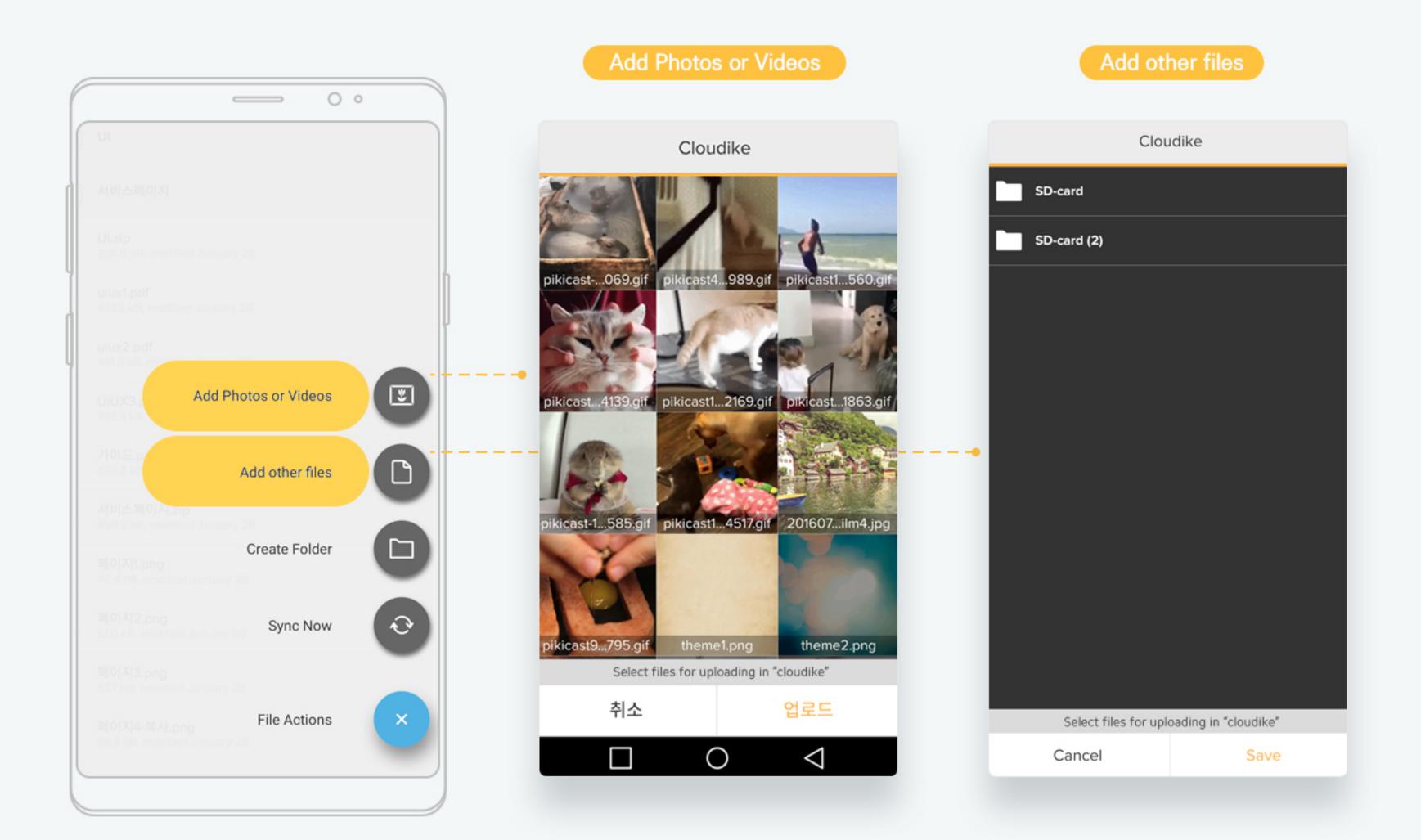
STEP 1 Navigate to the top right dropdown menu or tap the 'plus' icon

STEP 2 Select 'Create Folder' or 'New Folder'

Sync Now

- · Tap 'Sync Now' to manually sync this device.
- Synchronizes all user folder / file modifications and uploads from all Cloudike applications.

File Upload



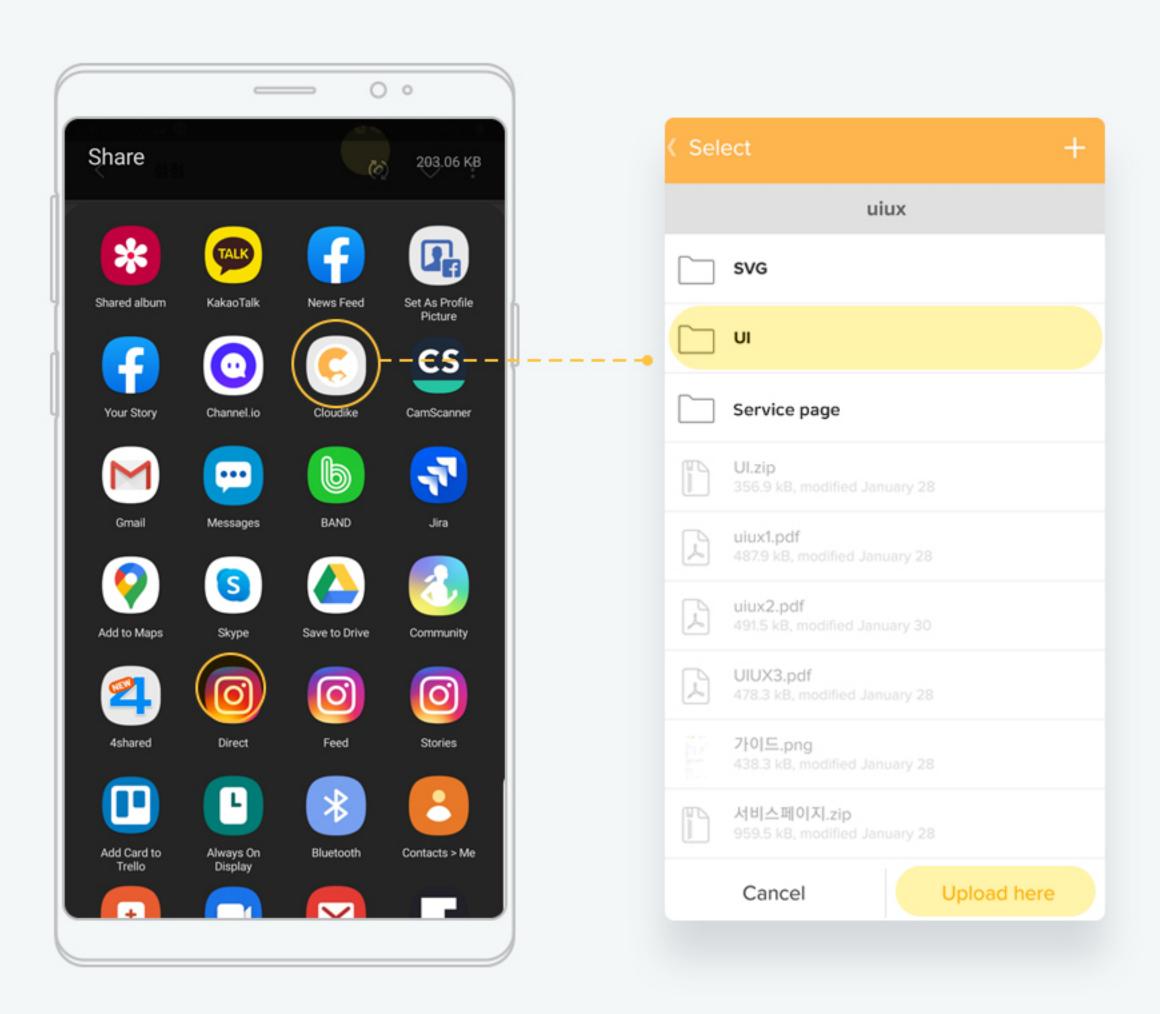
Add Photos or Videos

STEP 1	Select the file destination folder
STEP 2	Tap the icon on the bottom right
STEP 3	Tap "Add Photos or Videos"
STEP 4	Select files from your devices internal storage
STEP 5	Tap "Upload" to complete file transfer

Add other files

STEP 1	Select the file destination folder
STEP 2	Tap the icon on the bottom right
STEP 3	Tap "Add other files"
STEP 4	Select files to upload
STEP 5	Tap "Upload" to complete file transfer

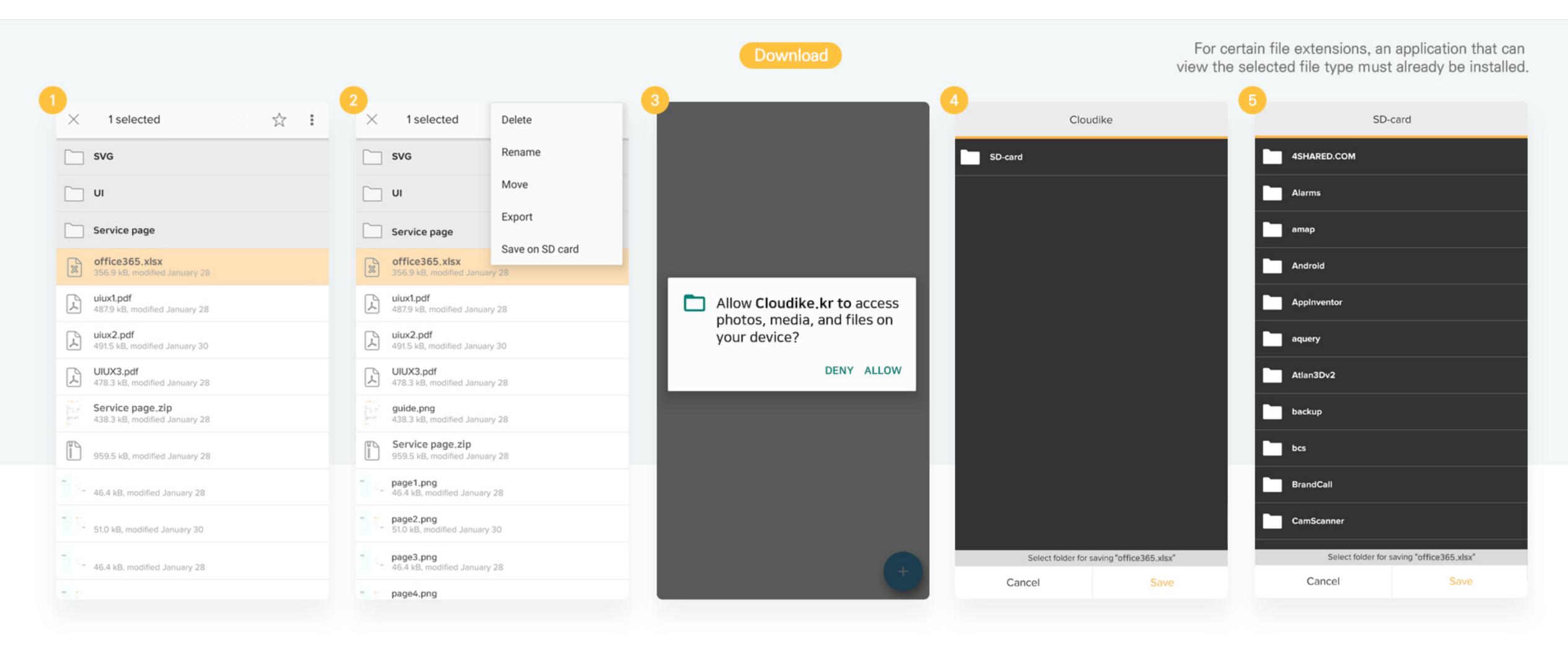
File Upload



Upload Files from Mobile Device

STEP 1	Navigate to your phone's file browser or gallery
STEP 2	After selecting your files, tap on "share"
STEP 3	Select "Cloudike" among the list of applications
STEP 4	Choose the destination folder in the Cloudike application
STEP 5	Tap "Upload" to complete file transfer

File Download



STEP 1-2

Select a file > Tap the icon on the top-right

STEP 3

Tap "Save on SD card"

Although the setting is labelled "SD card", this function actually saves files to your devices internal storage.

STEP 4

Allow Cloudike to access your device's files STEP 5

Tap "SD-card"

Your devices internal storage is

Your devices internal storage is recognized as an SD-card.

STEP 6

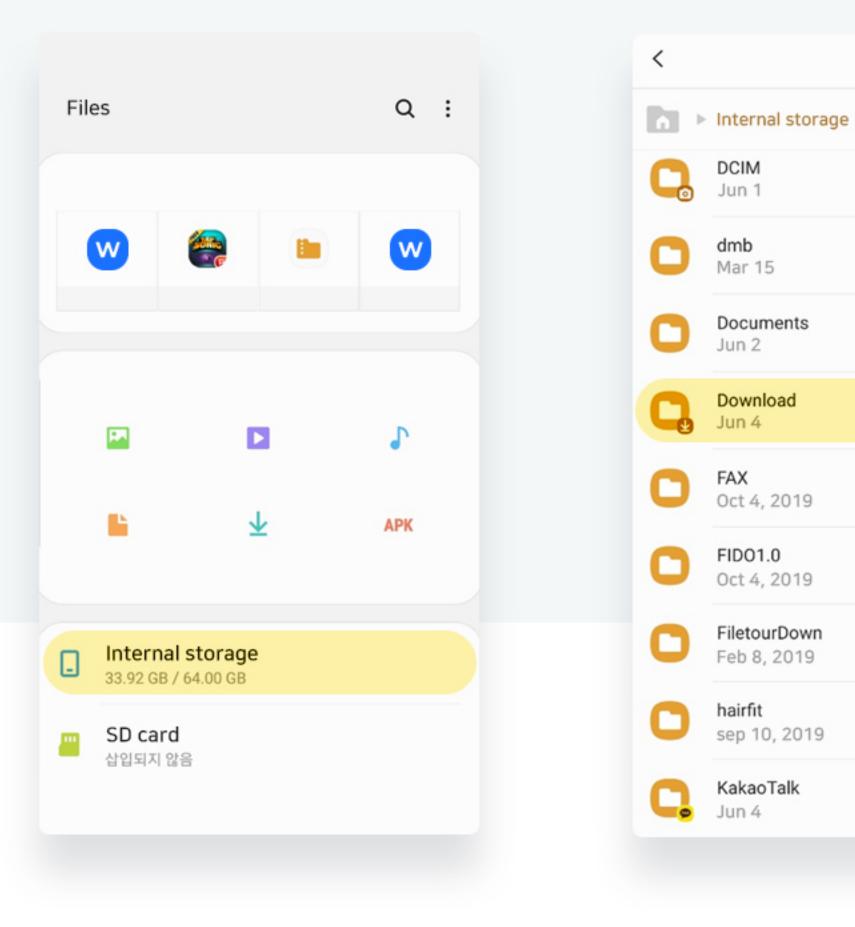
Select a destination folder to save your file

You can select any folder as a destination folder.

File Download



Downloaded Files



► Internal storage ► Download **band** 2019, Mar 25 THECAMP 2019, Dec 18 office365.xlsx Jun 4 10.53 KB 2019.zip 2019, Dec 16 44.29 KB Receipt.docx 48.00 KB project.docx Mar 10 48.00 KB palnning.docx Feb 12 187 KB DB.xlsx 10.53 KB

STEP 1

Find your devices "files" application.

STEP 2

Select "Internal Storage"

STEP 3

Q := :

Select the folder where the file was previously saved.

STEP 4

Access the files.